

## Vacancy Notice

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### Network and Information Security Officer (CA FG IV)

Ref. ENISA-CA-IV-2018-09

The European Union Agency for Network and Information Security (ENISA) welcomes applications from highly motivated candidates to contribute to the development of the Agency.

**Please send us your applications by no later than 11/02/2019 at 16:00 (Athens, Greece local time).**

#### 1. The Agency

The Agency is a centre of expertise for cyber security in Europe.

Since it was set up in 2004<sup>1</sup>, ENISA is actively contributing to a high level of network and information security (NIS) within the Union, to the development of a culture of NIS in society and in order to raise awareness of NIS, thus contributing to proper functioning of the internal market.

ENISA focuses on five main areas:

- Collecting and analysing data on security incidents and emerging risks in Europe;
- Assisting and advising the Commission and the Member States in their dialogue with industry to address security related problems and, when called upon, in the technical preparatory work for updating and developing Community legislation in the field of network and information security;
- Promoting best practices, risk assessment and risk management, training and awareness raising actions;
- Encouraging co-operation between different actors, developing and maintaining contact with institutions, the business community and consumer organisations, notably through public/private partnerships;
- Tracking the development of standards for products and services in the field of network and information security and promoting their use.

ENISA is located in Athens, Greece (the agency's official seat) with a branch office in Heraklion, Crete (Greece). The place of employment for the **Network and Information Security (NIS) Officer** is **Athens**.

ENISA's staff are expected to be reasonably mobile in order to respond to the needs of the Member States on the basis of planned as well as ad hoc needs.

Further information about ENISA may be found on our website: <https://www.enisa.europa.eu/>

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<sup>1</sup> Regulation (EU) No 526/2013 of the European Parliament and of the Council of 21 May 2013, repealing Regulation (EC) No 460/2004, (OJ L 165/41, 18.06.2013).

## 2. Job description

The Core Operations Department (COD) of ENISA is looking for recruiting NIS Officers in the field of Network and Information Security (NIS) in the areas of:<sup>2</sup>

- Secure Infrastructure and Services
- Data Security and Standardisation
- Operational Security
- CSIRTS relations
- Horizontal Support and Analysis

The jobholder will be assigned to one of these units or teams within the Core Operations Department.

The Network and Information Security Officer must have the ability and willingness to contribute to more than one of the areas of the ENISA work program as and when required. Allocation of tasks is based on an internal work plan developed by the Agency.

### Key responsibilities:

- Assist in collecting information and knowledge on security policies, good practices, measures and standards in the above mentioned areas.
- Contribute to stock takings and surveying experts.
- Assist in analysis and development of recommendations, in line with the needs of the work programme.
- Identify relevant stakeholders, form expert groups and assist in managing them including steering and editing technical content.
- Organise workshops and validate findings.
- Set up and assist in managing tenders and contracts related to the activities of the work programme.
- Contribute to the dissemination and take up of the results of the Agency.
- Contribute to other tasks of the Agency as necessary.

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<sup>2</sup> For a more detailed view of the activities of the Core Operations Department (COD) of ENISA please refer to the ENISA Programming Document 2018-2020 [https://www.enisa.europa.eu/about-enisa/structure-organization/management-board/management-board-decisions/MB%20Decision%202017\\_1%20SPD2018\\_2020%20Draft.pdf](https://www.enisa.europa.eu/about-enisa/structure-organization/management-board/management-board-decisions/MB%20Decision%202017_1%20SPD2018_2020%20Draft.pdf)

### 3. Qualifications and experience required

#### 3.1. Eligibility Criteria

- A level of education which corresponds to completed university studies of at least three years attested by a diploma<sup>3</sup>;
- In addition to the above, 3 years of professional experience relevant to the duties related to the specific area as described under point 2 “Job description”, after the award of the diploma;
- Thorough knowledge of one of the official languages of the European Union and a satisfactory knowledge of another official European language<sup>4</sup>

In addition, in order to be eligible a candidate must:

- Be a national of one of the Member States of the European Union,
- Be entitled to his/her full rights as a citizen<sup>5</sup>,
- Have fulfilled any obligations imposed by the applicable laws concerning military service,
- Be physically fit to perform the duties linked to the post<sup>6</sup>.

#### 3.2. Selection criteria

##### High Scoring Criteria (5 points per criterion)

- University degree in a field that includes information systems, computer science, computer engineering, business informatics or equivalent scientific field.
- Proven working experience in developing good practices or having hands on expertise in key security areas of interest to the Agency (e.g. internet of things (IoT) and smart infrastructures, critical sectors mentioned in the NIS Directive<sup>7</sup>, incident reporting, privacy enhancing technologies and information security measures, trust services, cyber exercises, cloud computing, cyber crisis cooperation procedures, product certification, standardisation, threat landscape, risk management, CSIRTs. etc).
- Proven experience in working in a comparable position, with private and/or public stakeholders in the areas mentioned above (e.g. European Union Organisations, EU Agencies, Member States public authorities, European standardisation organisations or relevant private sector stakeholders).

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<sup>3</sup> Only diplomas issued by EU Member State authorities and diplomas recognised as equivalent by the relevant EU Member State bodies are accepted. If the main studies took place outside the European Union, the candidate’s qualification must have been recognised by a body delegated officially for the purpose by one of the European Union Member States (such as the Ministry of Education or a designated Agency in an EU Member State) and a document attesting so must be submitted if you have been invited for an interview. This will enable the selection board to assess accurately the level of the qualifications.

<sup>4</sup> Recruited candidates shall be required to demonstrate before their first promotion the ability to work in a third European Community language.

<sup>5</sup> Prior to the appointment, the successful candidate will be asked to provide a certificate issued by a competent Member State Authority attesting the absence of any criminal record.

<sup>6</sup> Before appointment, the successful candidate shall be medically examined in line with the requirement of Article 28(e) of the Staff Regulations of Officials of the European Communities.

<sup>7</sup> <https://ec.europa.eu/digital-single-market/en/network-and-information-security-nis-directive>

- Suitable certification of professional skills issued by a reputable organisation or association, in areas related to the policy work of the Agency (e.g. a professional certification in such areas as information security, cloud computing, information systems auditing or management, IT services, enterprise IT management, risk management, ethical hacking etc.).
- Proven experience in analysing complex information, problem solving including the ability to identify critical facts/information and to develop creative and practical policy approaches.
- Strong communication skills in English, both orally and in writing.
- Experience working effectively in an international and multi-cultural environment.

#### **Low Scoring Criteria (2 points per criterion)**

- Proven organisational skills and strong orientation to results and ability to meet deadlines and targets under pressure.
- Experience in project management proven by a suitable track record and/or a suitable certification.
- Good knowledge of another EU language.

#### **IMPORTANT:**

All high scoring and low scoring criteria are evaluated in order to identify the candidates to be invited for an interview. At least the top eight (8) candidates (the shortlisted candidates) scoring above the threshold to be set by the selection board will be invited for an interview and written test. Where for whatever reason one or more of the top eight (8) candidates are not able to participate in the interview process, the Selection Board may pick the next appropriate number of highest ranked applicants. Therefore, candidates are recommended to give evidence of their knowledge by specific examples and/or detailed professional experience in the application form in order to be evaluated in the best possible way. To that purpose candidates are requested to be as detailed and as clear as possible in the description of their professional experience and specific skills and competences.

## **4. Selection procedure**

The selected candidate will be appointed to a position according to the needs of the Agency, on the basis of the reserve list of candidates, proposed by the Selection Board and established following an open selection process involving interviews and written tests.

More specifically, the Selection Board decides on those candidates who are admitted to the selection procedure in accordance with the requirements as specified in the vacancy notice. The applications of the candidates admitted to the selection procedure are reviewed and the Selection Board decides on those candidates who are invited to attend an interview. The Selection Board adheres strictly to the conditions of admission laid down in the vacancy notice when deciding whether or not candidates are to be admitted. Candidates admitted to a previous selection procedure will not automatically be eligible. Should the Selection Board discover at any stage in the procedure that the candidate does not meet one or more of the general or special conditions for admission to the selection procedure or that the information on the application form does not correspond with the supporting documents, the candidate will be disqualified.

Shortlisted candidates will be asked to undergo a written test of which the candidates will be informed in advance. Shortlisted candidates will be required to submit electronically relevant supporting documentation demonstrating their educational qualifications and work experience. It is envisaged that the interviews and written test will take place in March 2019. Shortlisted candidates may also be required to provide work-related references upon request of the Agency. The activity of the Selection Board ends with the drawing of

a reserve list of suitable applicants to occupy the position advertised. Candidates should note that inclusion on the reserve list does not guarantee recruitment.

The reserve list will be valid until 31/12/2020 and may be extended by decision of Appointing Authority for a further 12 months. This list may be used to recruit Staff for other positions in the areas referred to in this vacancy.

Candidates invited to an interview will be informed by e-mail whether or not he/she has been placed on the reserve list. Candidates on the reserve list will be asked to fill a specific form informing the Appointing Authority of any actual or potential conflict of interest<sup>8</sup>. If a letter of intention is issued, the candidate must undergo a compulsory medical examination to establish that he/she meets the standard of physical fitness necessary to perform the duties involved and the candidate must provide original or certified copies of all relevant documents.

**In line with the European Ombudsman's recommendation, ENISA publishes the names of the Selection Board on its website once established. It is strictly forbidden for the candidates to make any contact with the Selection Board, either directly or indirectly. Any infringement to this rule will disqualify the candidate from the competition.**

All enquiries or requests for information in relation to the competition, including details about candidates' results<sup>9</sup> should be addressed to the following email address [recruitment@enisa.europa.eu](mailto:recruitment@enisa.europa.eu)

## 5. Conditions of Employment

The successful candidate will be recruited as a member of the contractual staff, pursuant to Article 3a) of the Conditions of Employment of Other Servants of the European Union (CEOS), for a period of three (3) or until the end of the Agency's mandate whichever is the earliest. This contract may be renewed for a period of five (5) years with the possibility of an indefinite contract at the end of the renewal of five (5) years.

The appointment will be in Function Group IV. The step will be determined in accordance with the number of years of experience of the successful candidate.

Successful candidates, who are recruited, shall undergo an initial probation period of 9 months. For reasons related to the Agency's operational requirements, the successful candidate will be required to be available at the shortest possible notice.

The remuneration of staff members consists of a basic salary<sup>10</sup> and where applicable allowances. The staff member depending on its personal situation may be entitled to various allowances, in particular to an expatriation (16 % of basic gross salary) or to a foreign residence allowance (4 % of basic gross salary) and to family allowances (depending on personal situation) such as household allowance, dependent child

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<sup>8</sup> In compliance with Article 11 of the Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union.

<sup>9</sup> This request for further information does not influence the timeline for lodging an appeal under Article 90 (2) of Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union.

<sup>10</sup> Basic Salary: there is a basic salary scale for each grade, divided into a number of steps. The final step is defined according to the total number of years of experience starting from the education certificate/degree giving access to the position.

allowance, pre-school allowance, etc. In addition, the successful candidate might be entitled to temporary daily allowance<sup>11</sup>, installation allowance<sup>12</sup> etc.

The indicative gross basic monthly salary for Function Group IV, grade 13, step 1 is **3,462.02 EUR** and **3,917.09 EUR** for grade 14, step 1. This salary will be weighted by the corrective coefficient applicable to the hosting country of the agency. The current corrective coefficient is 81.8%<sup>13</sup>, which will be reviewed yearly with retroactive effect from 1 July.

Other benefits include:

- Special ID card, issued by the Greek Ministry of Foreign Affairs;
- Special car license plates (for certain grades);
- Education allowance;
- Additional financial support for the education of children “subject to budget availability and conditions”;
- VAT exemption allowance on certain goods for a period of 3 years;
- Importation/purchase of 1 or more vehicles depending on the circumstances without taxes of VAT (“special conditions apply”);
- Home visit allowance;
- Staff is entitled to annual leave of two working days per each complete calendar month of service plus additional days for the grade, age, home leaves for expatriates and an average of 19 public holidays per year;
- In addition, staff may be granted special leave for certain circumstances such as marriage, birth, adoption of a child, moving, elections, serious sickness of spouse, etc.;
- ENISA staff members benefit of health insurance 24/7 and worldwide by the Joint Insurance Scheme (JSIS);
- Statutory staff who have completed at least 10 years of service or reached pensionable age, are entitled to a pension under the pension scheme of the European Union institutions (PSEUI).
- Where it is considered in the interest of the service, statutory staff may avail of the ENISA teleworking policy, which is currently in its trial phase and flexible working time arrangements.
- With regard to professional development opportunity to its staff, ENISA provides general trainings to its staff, as well as technical courses.

Further information on working conditions of Temporary staff and Contract staff can be found in the [Staff Regulations of Officials and the Conditions of Employment of Other Servants of the European Union](#).

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<sup>11</sup> If staff member is requested to change the residence in order to take up duties, she/he will be entitled to: reimbursement of the travel costs; temporary daily subsistence allowance ( 42.39 EUR for up to 10 months or 34.18 EUR for 120 days, if no dependents).

<sup>12</sup> The installation allowance is granted (depending on the personal situation) for 1 or 2 months of the basic salary and is paid upon successful completion of the nine months probationary period.

<sup>13</sup> <https://eur-lex.europa.eu/legal-content/EN/TXT/?qid=1544602628356&uri=CELEX:52018DC0781>

## 6. Community Tax

The salaries of staff members are subject to a Community tax deducted at source. Staff members are exempt from national tax on salary and are members of the Community social security and pension schemes.

For additional information about salaries, deductions and allowances please consult the [Staff Regulations of Officials and the Conditions of Employment of Other Servants](#).

## 7. Data protection

The purpose of processing the data you submit is to manage your application(s) in view of possible pre-selection and recruitment at ENISA. ENISA does not publish personal data of candidates. Personal data is processed by and accessible to authorised ENISA personnel. Personal data submitted is kept confidential. ENISA adheres to and is regulated under [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 18 December 2018 on the protection of individuals with regard to the processing of personal data by the European Union institutions and bodies. ENISA is supervised by EDPS, <http://www.edps.europa.eu>. For any further enquiries you may contact the Data Protection Officer at: [dataprotection@enisa.europa.eu](mailto:dataprotection@enisa.europa.eu)

Candidates are invited to consult the [privacy statement](#) which explains how ENISA processes personal data in relation to recruitment selections.

## 8. Equal opportunity

ENISA is an equal opportunities employer and accepts applications without distinction on the grounds of sex, racial or ethnic origin, religion or belief, age or sexual orientation, marital status or family situation. Applications from women and disabled candidates are encouraged. The staff is recruited on the broadest possible geographical basis from among nationals of all Member States of the European Union.

## 9. Complaints

If a candidate considers that he or she has been adversely affected by a particular decision, he or she can lodge a complaint under Article 90(2) of the [Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union](#), within 3 months from the date of notification to the following address:

Executive Director  
ENISA  
1 Vasilissis Sofias  
Marousi 151 24  
Attica, Greece.

Should the complaint be rejected, pursuant to Article 270 of the [Treaty of the Functioning of the European Union](#) and Article 91 of the [Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union](#), a candidate may request judicial review of the act. The appeal must be lodged within 3 months from the date of notification, to the following address:

Registry  
The General Court  
Rue du Fort Niedergrünwald  
L-2925 Luxembourg  
Luxembourg

Please note that the Appointing Authority does not have the power to amend the decisions of a Selection Board. The General Court has consistently held that the wide discretion enjoyed by Selection Boards is not subject to review by The General Court unless rules which govern the proceedings of Selection Boards have been infringed. For details of how to submit an appeal, please consult the website of the Court of Justice of the European Union: <http://curia.europa.eu>

It is also possible to complain to the European Ombudsman pursuant to Article 228 of the [Treaty on the Functioning of the European Union](#) as well as the [Statute of the Ombudsman](#) and the implementing Provisions adopted by the Ombudsman under Article 14 of the Statute.

European Ombudsman  
1 Avenue du President Robert Schuman  
CS 30403  
67001 Strasbourg Cedex  
France  
<http://www.ombudsman.europa.eu>

Please note that complaints made to the Ombudsman have no suspensive effect on the period laid down in Articles 90 (2) and 91 of the [Staff Regulations](#) for lodging complaints or for submitting appeals to the General Court pursuant to Article 270 of the [Treaty of the Functioning of the European Union](#). Please note also that under Article 2(4) of the [General conditions governing the performance of the Ombudsman's duties](#), any complaint lodged with the Ombudsman must be preceded by the appropriate administrative approaches to the institutions and bodies concerned.

## 10. Submission of applications

For an application to be valid candidates **shall**:

- Use the official application form published with this vacancy. Applicants may use any of the official languages of the European Union to complete the form, however it is **highly recommended** to submit the applications in English, which is the working language of ENISA. The format of the PDF application form must not be changed.
- Send their application within the set deadline by e-mail to: [ENISA-CA-IV-2018-09@enisa.europa.eu](mailto:ENISA-CA-IV-2018-09@enisa.europa.eu)
- Indicate in the subject of the e-mail: **FAMILY NAME-FIRST NAME-2018-09**

Incomplete applications will be disqualified and treated as non-eligible. Candidates should submit a separate application for each vacancy they want to apply for.

At this stage of the selection procedure candidates are not required to send any additional supporting documents with the application (i.e.: copies of your ID-card, educational certificates, evidence of previous professional experience etc.). Candidates are reminded not to wait until the final days before the closing date for applications.



Please note that the selection process may take several months. Status of the selection procedures can be consulted at: <https://www.enisa.europa.eu/recruitment/vacancies/status-of-recruitment-procedures>

The **closing date** and time for the submission of applications is:

**11/02/2019 (16h00 Athens, Greece local time).**

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