



THE MINISTRY OF FOREIGN AFFAIRS

in numbers



Statistical Yearbook 2012



MINISTERO DEGLI AFFARI ESTERI
SEGRETERIA GENERALE
UFFICIO DI STATISTICA





THE MINISTRY OF FOREIGN AFFAIRS OF ITALY IN NUMBERS

STATISTICAL YEARBOOK 2012



MINISTRY OF FOREIGN AFFAIRS
General Secretariat
Statistics Office

Foreword

This 12th edition of the MFA Statistical Yearbook reveals a ministry with the capacity for innovation, even in such a sensitive period as the present – a strength borne out by numbers that demonstrate the results achieved, despite the budgetary restraints with which everyone is by now familiar.

Although every light has its shadow, the achievements that emerge from this overview justify the ministry's pride at having successfully addressed the challenge of change, while at the same time maintaining its pivotal and global role in favour of the 'Italia System' around the world, innovation and planning capacity being the core elements of this approach.

The data speak for themselves: the number of visas issued during the year peaked well above previous periods, despite eight consecutive years of downsizing the consular network and staff: the emergency measures implemented by the Crisis Unit to assist Italian nationals abroad were up by 43% despite a budget contraction of 6%; diplomatic activities rose by 13%, with an increase in the number of bilateral meetings and visits.

Another significant feature is the Yearbook's capacity to evolve and improve year after year, keeping pace with change. Here I consider, for example, the addition of gender details in the tables on the personnel serving abroad and in the consular registries, evidencing the foreign ministry's commitment to ensuring transparency and equal opportunities, and of the inclusion of the percentages of Italian international civil servants, which provides a useful term of reference for comparison with the achievements of other countries.

The Yearbook therefore portrays a government department which functions as it should in the face of adversity -- thanks not least to the dedication and innovative passion of my predecessor, Ambassador Giampiero Massolo, to whom I would like to express my sincere gratitude for the important reforms introduced in recent years. We intend to continue pursuing and perfecting this process, as we carry forward the revitalization that characterizes this ministry, to ensure that next year's Yearbook data will reflect further advances in the quality, efficiency and sustainability of the services offered to our citizens, businesses and institutions.

I also wish to express my very deep appreciation to all those who have made this 12th edition possible, as an invaluable instrument that has now become a tradition, helping us all to gauge and appraise the results of our common endeavour on behalf of Italy throughout the world.

Michele Valensise
Secretary General

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Introduction

The Yearbook is an output of the Statistics Office of the General Secretariat which coordinates, analyses and processes the statistical data gathered from the Ministry's various offices.

The Ministry of Foreign Affairs is a member of the National Statistics System (SISTAN) and, as such, produces official statistics.

Methodological notes

Some specific instructions for reading this publication include the following:

- data are as of the 31st of December;
- the % change is calculated on the previous year;
- a dash (-) and an empty space indicate that the phenomenon does not exist or that no cases have been found; NA indicates that no data are available;
- percentages are rounded-off, thus any totalling of percentage values cannot eventually equal 100;
- the main abbreviations and acronyms used in the publication are listed, in alphabetical order, in Table A;
- countries, classified in 6 areas, are listed in alphabetical order in Table B.

Table A – List of abbreviations

Acronym	Full name
GABI	Office of Cabinet
CERI	Diplomatic Protocol of the Italian Republic
DGAP	Directorate General for Political Affairs and Security
DGCS	Directorate General for Development Cooperation
DGEU	Directorate General for the European Union
DGIT	Directorate General for Italian Citizens Abroad and Migration Policies
DGSP	Directorate General for Country Promotion
DGMO	Directorate General for Global Affairs
DGRI	Directorate General for Human Resources, Budget and Innovation
DGAI	Directorate General for Administration and ICT
ISPE	Office of the Inspector General of the Ministry and its Missions Abroad
PCM	Office of the Prime Minister
SEGR	General Secretariat
STAM	Press and Institutional Communication Service
SGCT	Service for Legal Affairs, Diplomatic Disputes and International Agreements
URP	Public Information Desk
ADB	Asian Development Bank
AFDB	African Development Bank
BIS	Bank for International Settlements
CERN	European Organisation for Nuclear Research
EBRD	European Bank for Reconstruction and Development
ECB	European Central Bank
EIB	European Investment Bank
EMBL	European Molecular Biology Laboratory
EPO	European Patent Office
ESA	European Space Agency
ESO	European Southern Observatory
EU	European Union

FAO	Food and Agriculture Organisation of the United Nations
IAEA	International Atomic Energy Agency
ICC	International Criminal Court
IDB	Inter-American Development Bank
IFAD	International Fund for Agricultural Development
ILO	International Labour Organisation
IMF	International Monetary Fund
IOM	International Organisation for Migration
NAMSA	NATO Maintenance and Supply Agency
NATO	North Atlantic Treaty Organisation
OECD	Organisation for Economic Cooperation and Development
OPCW	Organisation for the Prohibition of Chemical Weapons
OSCE	Organisation for Security and Cooperation in Europe
OUN	Organisation of the United Nations
UNCTAD	UN Conference on Trade and Development
UNDP	UN Development Programme
UNEP	UN Environment Programme
UNESCO	UN Educational, Scientific and Cultural Organisation
UN HCR	UN High Commissioner for Refugees
UNICEF	UN Children's Fund
UN ICTY	UN International Criminal Tribunal for Former Yugoslavia
UNIDO	UN Industrial Development Organisation
UN ODC	UN Office for Drug and Crime
UN OHCHR	UN Office for High Commissioner for Human Rights
WB	World Bank
WFP	World Food Programme
WHO	World Health Organisation
WTO	World Trade Organisation

Table B – Countries according to the Area of competence

AREA	Countries
European Union	Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, (Italy), Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom.
Europe (non EU)	Albania, Andorra, Belarus, Bosnia-Herzegovina, Croatia, Russian Federation, Island, Kosovo, Liechtenstein, Macedonia, Moldova, Monaco, Montenegro, Norway, San Marino, Serbia, Sovereign Military Order of Malta, Switzerland, Turkey, Ukraine, Vatican City.
The Americas	Antigua and Barbuda, Argentina, Bahamas, Barbados, Belize, Bermuda, Bolivia, Brazil, Canada, Chile, Colombia, Costa Rica, Cuba, Dominica, Dominican Republic, Ecuador, El Salvador, Grenada, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, Nicaragua, Panama, Paraguay, Peru, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Suriname, Trinidad and Tobago, United States of America, Uruguay, Venezuela.
Mediterranean and Middle East	Algeria, Bahrain, Egypt, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Palestinian Territories, Qatar, Saudi Arabia, Syria, Tunisia, United Arab Emirates, Yemen.

Sub-Saharan Africa Angola, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Cote d'Ivoire, Democratic Republic of Congo, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Djibouti, Guinea, Guinea Bissau, Guinea Equatorial, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Nigeria, Republic of Congo, Rwanda, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Africa, South Sudan, Sudan, Swaziland, Tanzania, Togo, Uganda, Zambia, Zimbabwe.

Asia and Oceania Afghanistan, Armenia, Australia, Azerbaijan, Bangladesh, Bhutan, Brunei, Cambodia, Cook Islands, Comoros, Democratic People's Republic of Korea, Federated States of Micronesia, Fiji, Georgia, India, Indonesia, Japan, Kazakhstan, Kyrgyzstan, Kiribati, Korea, Laos, Malaysia, Maldives, Marshall Islands, Mongolia, Myanmar, Nauru, Nepal, New Zealand, Pakistan, Palau, Papua New Guinea, People's Republic of China, Philippines, Samoa, Singapore, Solomon Islands, Sri Lanka, Tajikistan, Taiwan, Thailand, Timor Leste, Tonga, Turkmenistan, Tuvalu, Uzbekistan, Vanuatu, Vietnam.

Chapter 1

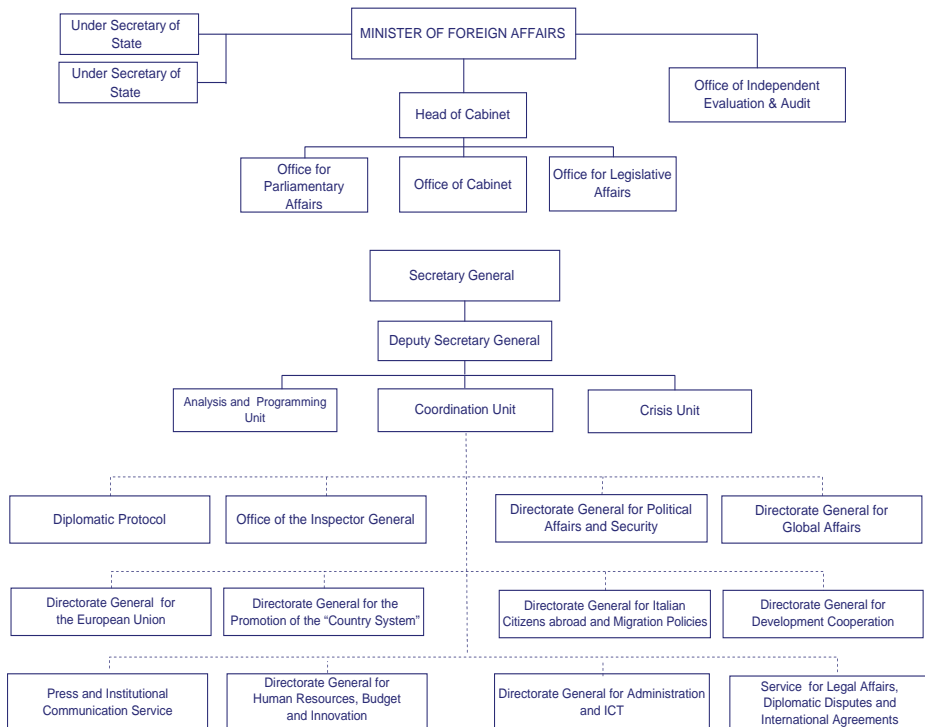
Organisation and Resources

The statistics provided in this chapter concern the organisation of the central headquarters (Farnesina) and the overall network abroad, as well as the Ministry's human and financial resources.

Organisation

The Ministry of Foreign Affairs consists of its Central Headquarters in Rome and its Foreign Offices: Embassies, Permanent Missions, Special Diplomatic Delegations, Consular Offices and Italian Cultural Institutes.

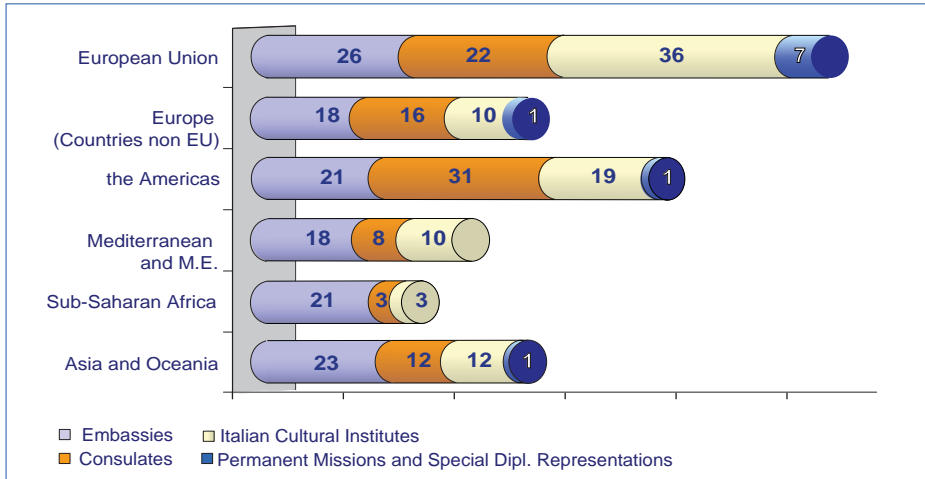
The organisational chart below shows the MFA's new structure following the latest reforms:



Source: General Secretariat

The network abroad is composed of 319 Offices, seven of which currently non operational (Fig. 1.1):

Figure 1.1 – Network abroad by type and geographical area (2011)



As regards the territorial distribution of the Embassies (Fig. 1.2) it can be seen that 44 (34% of the total) are located in Europe (26 in the EU and 18 in non-EU countries), while the remaining are distributed almost uniformly among the other geographical areas (17% in the Americas and in Sub-Saharan Africa, 18% in Asia and Oceania and 14% in the Mediterranean and Middle East).

Figure 1.2 – Embassies by geographical area (2011)

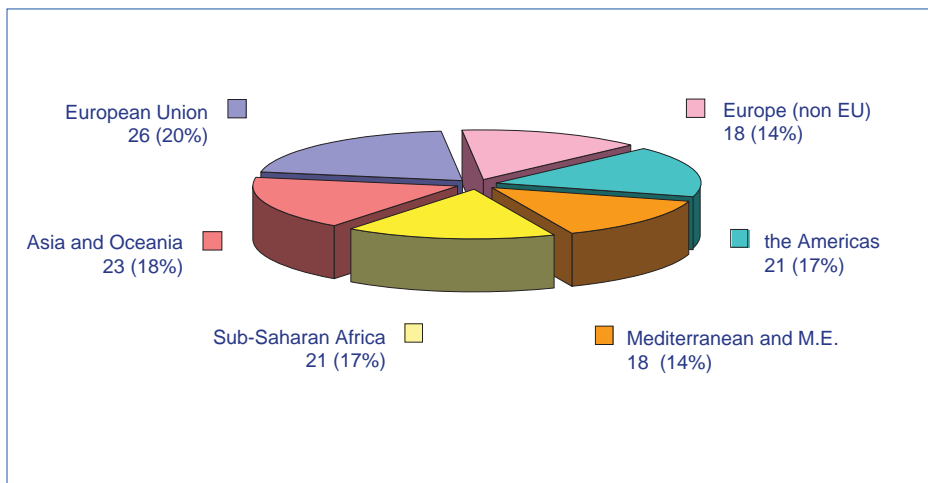
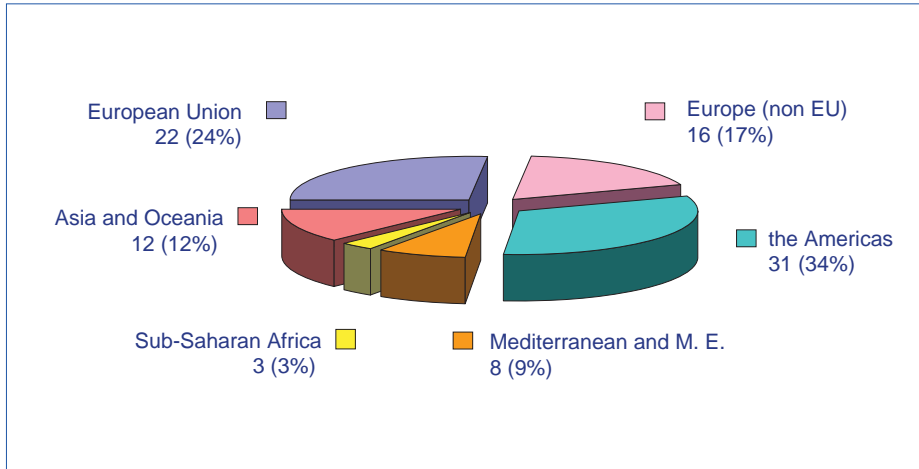


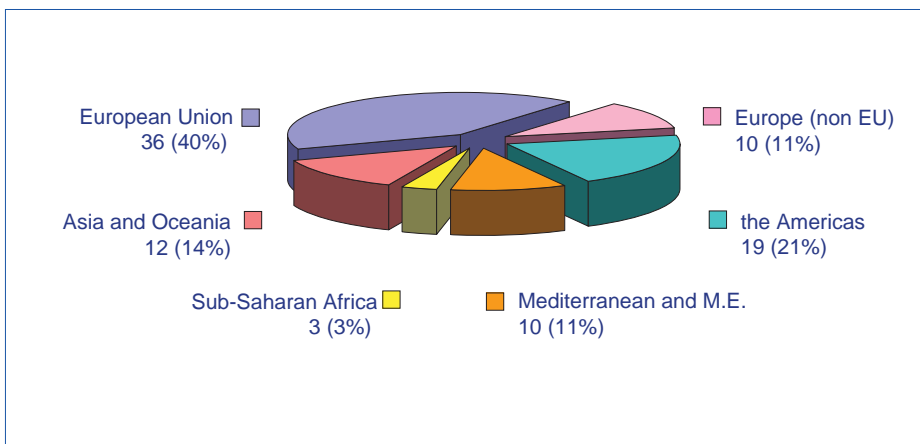
Figure 1.3 below shows the territorial distribution of Consulates: 38 of them are located in Europe (22 in the EU and 16 in non-EU countries), 31 in the Americas, 12 in Asia and Oceania, 8 in the Mediterranean and Middle East and 3 in Sub-Saharan Africa.

Figure 1.3 – Consulates by geographical area (2011)



There is no significant variation in the distribution of Italian Cultural Institutes (Fig. 1.4) as compared with the previous year: 46 are located in Europe (36 in the EU and 10 in non-EU countries), 19 in the Americas, 10 in the Mediterranean and Middle East, 3 in Sub-Saharan Africa and 12 in Asia and Oceania.

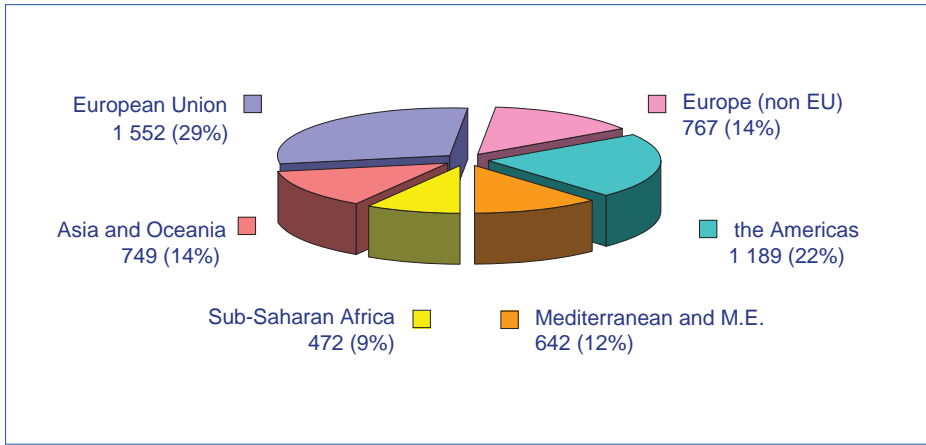
Figure 1.4 – Italian Cultural Institutes by geographical area (2011)



Human resources

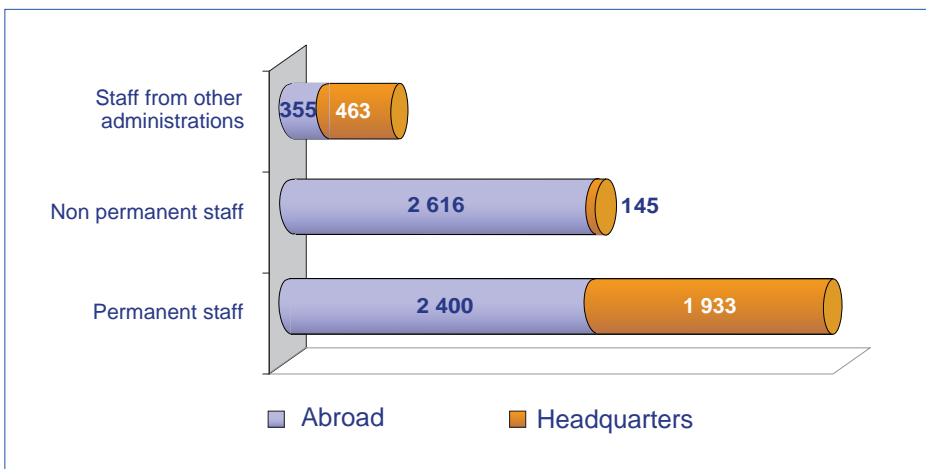
Personnel (Fig. 1.5) working in Embassies, Consulates and Permanent Missions abroad (including locally engaged staff) are distributed as follows: 29% in the EU, 14% in non-EU Europe, 22% in the Americas, 13% in Asia and Oceania, 12% in the Mediterranean and Middle East and 9% in Sub-Saharan Africa.

Figure 1.5 - Total staff abroad by geographical area (2011)



The Ministry of Foreign Affairs avails itself of the services of 7 912 persons, 4 333 of whom are “Permanent staff”, 2 761 “Non permanent staff” and 818 “from other administrations”.

Figure 1.6 – Total staff (2011)



Financial resources

The MFA's 2012 budget (1 684 million Euro) shows a 10.5% reduction as compared with 2011:

Figure 1.7 – MFA Budget (2002-2012) (million Euro)

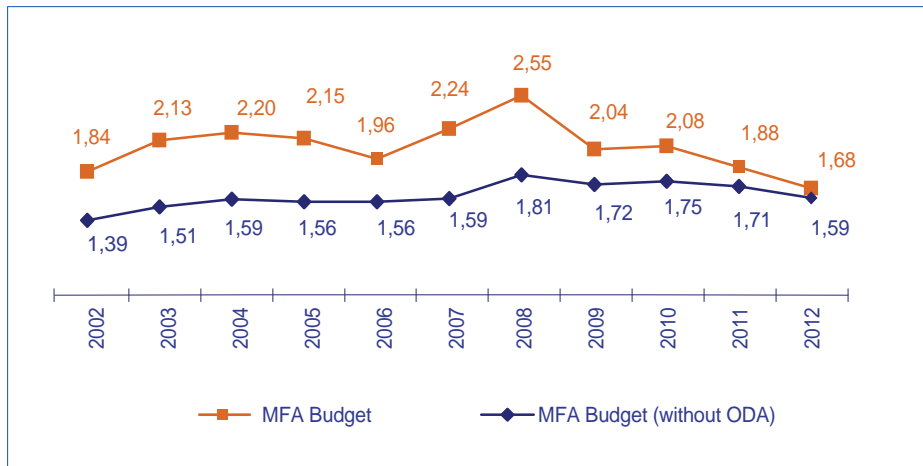


Figure 1.8 – Ministry of Foreign Affairs Budget: percentage of the National Budget (2002-2012)

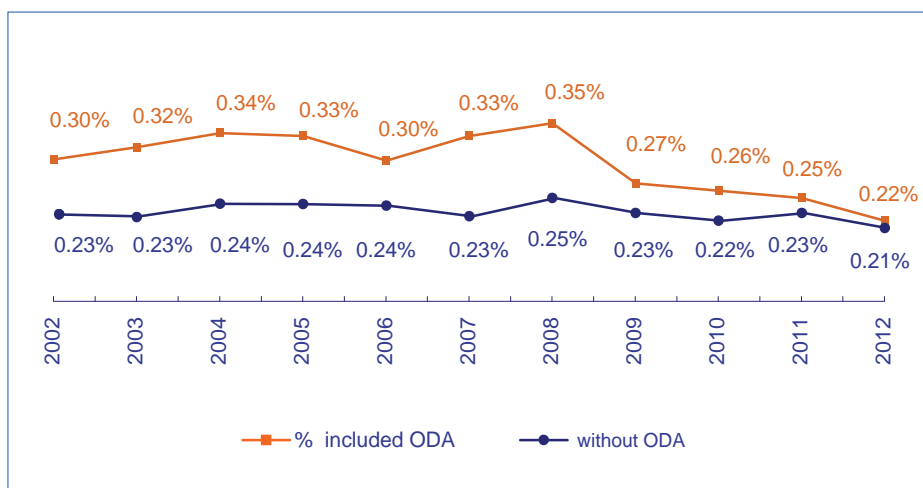


Table 1.1 – Network of Missions abroad by type

Type	2009	2010	2011
Embassies	126	126	127 ⁽¹⁾
Permanent Missions to International Organisations	9	9	9
Special Diplomatic Representations	1	1	1
Consulates	105	97	92 ⁽²⁾
of which:			
<i>General Consulates (I class)</i>	9	9	9
<i>General Consulates</i>	59	57	54
<i>Consulates (I class)</i>	6	5	4
<i>Consulates</i>	21	19	18
<i>Vice Consulates</i>	1	1	1
<i>Consular Agencies</i>	9	6	6
Italian Cultural Institutes	92	92	90 ⁽³⁾
Total	333	325	319

Source: Directorate General for Human Resources, Budget and Innovation

(1) includes four Embassies currently non-operational: Mogadishu (Somalia), Reykjavik (Iceland), Nouakchott (Mauritania) and Ashgabat (Turkmenistan).

(2) includes Consulate General currently non-operational in Basra (Iraq).

(3) includes two Cultural Institutes currently non-operational: Mumbai (India) and Baghdad (Iraq).

Table 1.2 – Embassies by geographical area

Geographical area	2009	2010	2011⁽¹⁾
European Union	26	26	26
Europe (non EU)	18	18	18
The Americas	21	21	21
Mediterranean and Middle East	18	18	18
Sub-Saharan Africa	21	21	21
Asia and Oceania	22	22	23
Total	126	126	127

Source: Directorate General for Human Resources, Budget and Innovation

⁽¹⁾ Includes four Embassies currently non-operational: Mogadishu (Somalia), Reykjavik (Iceland) and Nouakchott (Mauritania) and Ashgabat (Turkmenistan)

Table 1.3 – Consulates by geographical area

Geographical area	2009	2010	2011⁽¹⁾
European Union	32	26	22
Europe (non EU)	18	17	16
The Americas	31	31	31
Mediterranean and Middle East	8	8	8
Sub-Saharan Africa	4	3	3
Asia and Oceania	12	12	12
Total	105	97	92

Source: Directorate General for Human Resources, Budget and Innovation

⁽¹⁾ Includes Consulate General currently non-operational in Basra (Iraq).

Table 1.4 – Italian Cultural Institutes by geographical area

Geographical area	2009	2010	2011⁽¹⁾
European Union	38	38	36
Europe (non EU)	10	10	10
The Americas	19	19	19
Mediterranean and Middle East	10	10	10
Sub-Saharan Africa	3	3	3
Asia and Oceania	12	12	12
Total	92	92	90

Source: Directorate General for Country Promotion

⁽¹⁾ Includes Cultural Institutes currently non-operational in Mumbai and Baghdad.

Human resources

Table 1.5 – MFA human resources (2011)

	Permanent staff ⁽¹⁾	Staff from other Administrations	Non-permanent staff ⁽²⁾	Total
HQ	1 933	463	145	2 541
Abroad	2 400	355	2 616	5 371
Total	4 333	818	2 761	7 912

Source: Directorate General for Human Resources, Budget and Innovation

(1) Includes personnel on leave, seconded and in positions of command.

(2) Not included are staff in service in schools and universities abroad; staff on contract as per Decree no. 18/67; ENIT contract staff; Italian Cultural Institute consultants and contract staff as per Law 401/90 and outsourced personnel.

Table 1.6 – Permanent staff by classification

Year	Diplomats	Administrative Officers & CPA	Employees	Cultural Promotion Area (CPA)	Total
2000	960	40	3 656	130	4 786
2001	988	50	3 902	189	5 129
2002	1 007	56	4 012	181	5 256
2003	1 024	55	4 013	208	5 300
2004	1 014	51	3 942	201	5 208
2005	994	45	3 931	196	5 166
2006	983	42	3 806	190	5 021
2007	929	41	3 696	183	4 852
2008	935	49	3 674	194	4 852
2009	919	44	3 612	179	4 754
2010	909	41	3 457	165	4 572
2011	919	37	3 231	146	4 333

Source: Directorate General for Human Resources, Budget and Innovation
Includes personnel on leave, seconded and in positions of command.

Table 1.7 – Total staff abroad by gender and classification (2011)

	Diplomats	Administrative Officers & CPA	Employees	CPA	Local staff	Experts	Seconded	Total
Embassies	352	1	972	-	1 305	137	179	2 946
<i>f</i>	57	1	437		707	23	-	1 225
<i>m</i>	295	-	535		598	114	179	1 721
Consulates	81	7	672	-	811	10	37	1 618
<i>f</i>	12	2	332		484	1	-	831
<i>m</i>	69	5	340		327	9	37	787
Permanent Missions	81	-	113	-	74	47	8	323
<i>f</i>	15		72		37	10	-	134
<i>m</i>	66		41		37	37	8	189
Italian Cultural Institutes	-	4	-	117	339	24	-	484
<i>f</i>		2		62	190	8		262
<i>m</i>		2		55	149	16		222
Total	514	12	1 757	117	2 529	218	224	5 371
<i>f</i>	84	5	841	62	1 418	42	-	2 452
<i>m</i>	430	7	1916	55	1 111	176	224	2 919

Source: data processed by Statistics Office

Table 1.8 – Embassies: staff abroad by gender, classification and geographical area (2011)

Geographical area		Diplomats	Administrative Officers & CPA	Employees	Local staff	Experts	Seconded	Total
European Union		82	1	250	278	10	35	656
	<i>f</i>	19	1	140	150	1	-	311
	<i>m</i>	63	-	110	128	9	35	345
		-	-	-	-	-	-	-
Europe (non EU)		52	-	152	179	14	28	425
	<i>f</i>	10		68	111	4	-	193
	<i>m</i>	42		84	68	10	28	232
		-	-	-	-	-	-	-
The Americas		62	-	139	212	23	25	461
	<i>f</i>	6		60	122	3	-	191
	<i>m</i>	56		79	90	20	25	270
		-	-	-	-	-	-	-
Mediterranean and Middle East		56	-	156	207	34	37	490
	<i>f</i>	9		77	91	8	-	185
	<i>m</i>	47		79	116	26	37	305
		-	-	-	-	-	-	-
Sub-Saharan Africa		36	-	110	203	34	29	412
	<i>f</i>	3		36	111	6	-	156
	<i>m</i>	33		74	92	28	29	256
		-	-	-	-	-	-	-
Asia and Oceania		64	-	165	226	22	25	502
	<i>f</i>	10		56	122	1	-	189
	<i>m</i>	54		109	104	21	25	313
		-	-	-	-	-	-	-
Total		352	1	972	1 305	137	179	2 946
	<i>f</i>	57	1	437	707	23	-	1 225
	<i>m</i>	295	-	535	598	114	179	1 721

Source: data processed by Statistics Office

Table 1.9 – Consulates: staff abroad by gender, classification and geographical area (2011)

Geographical area		Diplomats	Administrative Officers & CPA	Employees	Local staff	Experts	Seconded	Total
European Union		18	2	180	247	-	3	450
	<i>f</i>	3	1	101	152	-	-	257
	<i>m</i>	15	1	79	95		3	193
Europe (non EU)		11	-	120	112	1	9	253
	<i>f</i>	1		66	58	-	-	125
	<i>m</i>	10		54	54	1	9	128
The Americas		28	5	238	282	2	9	564
	<i>f</i>	5	1	110	180	1	-	297
	<i>m</i>	23	4	128	102	1	9	267
Mediterranean and Middle East		8	-	41	40	7	7	108
	<i>f</i>	1		17	18	-	-	38
	<i>m</i>	7		24	22	7	7	70
Sub-Saharan Africa		3	-	17	26	-	4	50
	<i>f</i>	-		10	18		-	28
	<i>m</i>	3		7	8		4	22
Asia and Oceania		13	-	76	99	-	5	193
	<i>f</i>	2		28	56		-	86
	<i>m</i>	11		48	43		5	107
Total		81	7	672	811	10	37	1 618
	<i>f</i>	12	2	332	484	1	-	831
	<i>m</i>	69	5	340	327	9	37	787

Source: data processed by Statistics Office

Table 1.10 – Permanent Missions: staff abroad by gender and classification (2011)

Permanent Missions		Diplomats	Employees	Local staff	Experts	Seconded	Total
Council of Europe (Strasbourg)		3	4	5	2	-	14
	<i>f</i>	1	3	3	2	-	9
	<i>m</i>	2	1	2	-	-	5
NATO (Brussels)		8	12	8	1	-	29
	<i>f</i>	2	7	5	-	-	14
	<i>m</i>	6	5	3	1	-	15
OECD (Paris)		5	9	3	4	-	21
	<i>f</i>	2	6	2	-	-	10
	<i>m</i>	3	3	1	4	-	11
FAO-IFAD (Rome)		3	11	-	-	-	14
	<i>f</i>	-	7	-	-	-	7
	<i>m</i>	3	4	-	-	-	7
International Organisations (Geneva)		11	15	8	2	1	37
	<i>f</i>	2	11	5	-	-	18
	<i>m</i>	9	4	3	2	1	19
International Organisations (Vienna)		7	7	8	1	1	24
	<i>f</i>	1	6	3	-	-	10
	<i>m</i>	6	1	5	1	1	14
EU (Brussels)		23	34	21	34	3	115
	<i>f</i>	4	23	10	8	-	45
	<i>m</i>	19	11	11	26	3	70
UNESCO (Paris)		3	5	4	-	-	12
	<i>f</i>	-	1	2	-	-	3
	<i>m</i>	3	4	2	-	-	9
UN (New York)		18	16	17	3	3	57
	<i>f</i>	3	8	7	-	-	18
	<i>m</i>	15	8	10	3	3	39
Total		81	113	74	47	8	323
	<i>f</i>	15	72	37	10	-	134
	<i>m</i>	66	41	37	37	8	189

Source: data processed by Statistics Office

Table 1.11 – Italian Cultural Institutes: staff abroad by gender, classification and geographical area (2011)

Geographical area		Directors (art. 14 L. 401/90)	Directors	CPA	Experts (art. 16 L. 401/90)	Local staff	Total
European Union		4	1	47	4	161	217
	<i>f</i>	1	1	31	2	91	126
	<i>m</i>	3	-	16	2	70	91
Europe (non EU)		1	1	15	-	35	52
	<i>f</i>	-	1	6	-	20	27
	<i>m</i>	1	-	9	-	15	25
The Americas		2	1	25	2	77	107
	<i>f</i>	-	-	12	2	43	57
	<i>m</i>	2	1	13	-	34	50
Mediterranean and Middle East		1	1	13	2	27	44
	<i>f</i>	-	-	8	2	12	22
	<i>m</i>	1	1	5	-	15	22
Sub-Saharan Africa		-	-	2	-	8	10
	<i>f</i>			1		5	6
	<i>m</i>			1		3	4
Asia and Oceania		2	-	15	6	31	54
	<i>f</i>	1		4	-	19	24
	<i>m</i>	1		11	6	12	30
Total		10	4	117	14	339	484
	<i>f</i>	2	2	62	6	190	262
	<i>m</i>	8	2	55	8	149	222

Source: Directorate General for Human Resources, Budget and Innovation
Directorate General for Country Promotion

Table 1.12 – Diplomatic Service: personnel requirement and current staff (2011)

Rank	Requirement	Current staff
Ambassador	28	31
Minister Plenipotentiary	208	210
First Counsellor	242	220
Counsellor	254	155
First Secretary	388	303
Total	1 120	919

Source: Directorate General for Human Resources, Budget and Innovation

Table 1.13 – Diplomatic Service: current staff by rank and gender (2009-2011)

Rank	2009			2010			2011		
	F	M	Total	F	M	Total	F	M	Total
Ambassador	1	25	26	1	23	24	1	30	31
Minister Plenipotentiary	20	193	213	21	187	208	17	193	210
First Counsellor	30	214	244	29	207	236	31	189	220
Counsellor	22	103	125	26	106	132	32	123	155
First Secretary	81	230	311	88	221	309	87	216	303
Total	154	765	919	165	744	909	168	751	919

Source : Directorate General for Human Resources, Budget and Innovation

Table 1.14 – Recruitment of diplomats by gender (2010-2011)

	2010			2011		
	F	M	Total	F	M	Total
Applications	2 159	1 794	3 953	2 335	1 731	4 066
Candidates at the end of pre-testing	597	571	1 168	553	542	1 095
Candidates at the end of the written examination	115	160	275	92	112	204
Candidates admitted to the oral examination	13	33	46	11	28	39
Recruited	13	28	41	8	21	29

Source: Directorate General for Human Resources, Budget and Innovation

Table 1.15 – Recruitment of diplomats by gender and university degree (2010 - 2011)

	2010			2011		
	F	M	Total	F	M	Total
Political Science - International and diplomatic Sciences	13	23	36	7	14	21
Law	-	5	5	1	6	7
Economics	-	-	-	-	1	1
Total	13	28	41	8	21	29

Source: Directorate General for Human Resources, Budget and Innovation

Financial resources

Table 1.16 - Italian National Budget and MFA Budget (in million Euro)

Fiscal Year	Italian National Budget	MFA Budget			MFA Budget without ODA (*)		
		Total	% change	% of Italian National Budget	Total	% change	% of Italian National Budget
2002	609 225	1 839	8.6%	0.30%	1 391	11.1%	0.23%
2003	669 986	2 130	15.8%	0.32%	1 512	8.7%	0.23%
2004	654 486	2 203	3.4%	0.34%	1 586	4.9%	0.24%
2005	645 360	2 149	- 2.5%	0.33%	1 561	- 1.6%	0.24%
2006	651 341	1 956	- 9.0%	0.30%	1 564	0.2%	0.24%
2007	683 826	2 238	14.4%	0.33%	1 591	1.7%	0.23%
2008	730 838	2 546	13.8%	0.35%	1 813	14.0%	0.25%
2009	752 593	2 045	- 19.7%	0.27%	1 723	- 5.0%	0.23%
2010	801 798	2 076	1.5%	0.26%	1 749	1.5%	0.22%
2011	742 579	1 882	- 9.3%	0.25%	1 706	- 2.5%	0.23%
2012	779 043	1 684	- 10.5%	0.22%	1 598	- 6.3%	0.21%

Directorate General for Human Resources, Budget and Innovation

(*) ODA = Official Development Assistance

Table 1.17 - Expenditures for Missions and Programmes (amounts in Euro)

Mission	Programme	Allotments 2012	
4. Italy in Europe and the World	4.1 International protocol	5 783 873	
	4.2 Development cooperation	148 965 018	
	4.4 Economic cooperation and international relations	42 409 402	
	4.6 Promotion of peace and international Security	474 890 944	
	4.7 European integration	21 249 387	
	4.8 Italians Citizens abroad and migration policies	45 278 018	
	4.9 Country promotion	179 930 749	
	4.12 Presence of the State through diplomatic-consular missions	62 142 106	
	4.13 Representation and services for citizens and businesses abroad	579 529 452	
	4.14 Administrative coordination in International spheres	16 027 695	
	4.15 Communication in international spheres	13 986 722	
	32. Institutional and general services of public administrations	32.2 Policy	12 168 331
		32.3 Services and general affairs	71 392 142
33. Funds to be distributed	33.1 Funds to be earmarked	10 217 329	
		Totals per mission	
4. Italy in Europe and the World		1 590 193 366	
32. Institutional and general services of public administrations		83 560 473	
33. Funds to be distributed		10 217 329	
Total		1 683 971 168	

Source: Directorate General for Human Resources, Budget and Innovation

Chapter 2

Activities and Services

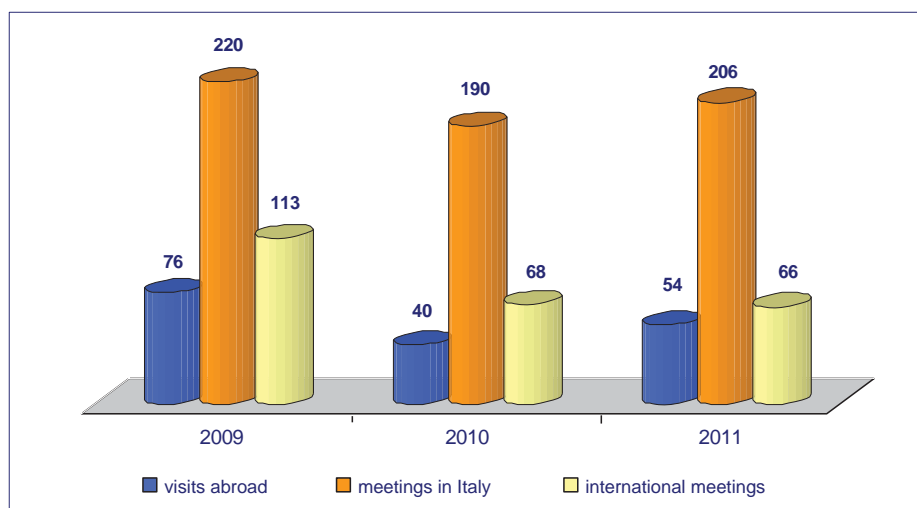
Introduction

The Yearbook's second chapter is devoted to the Ministry's activities and services, the statistics of which are arranged into seven sections, one for each of the main sectors of intervention:

- International affairs
- Cultural promotion and cooperation
- Italians abroad
- Visa services
- Official Development Assistance
- Communication and information
- Trade and investment promotion.

A series of figures based on the respective data has been included so as to offer a more immediate representation of some especially significant aspects.

Figure 2.1 - Visits and meetings (national and international)



In the sector of the promotion of Italian language and culture, the data concern students enrolled in Italian schools, study grants to foreign students, language courses run by Italian Cultural Institutes and the size of their libraries, as well as archaeological missions financed in 2011.

Figure 2.2 and 2.3 below illustrate the trend over the past three years in the number of students enrolled in schools abroad and in Italian Cultural Institute language courses in 2010 and 2011:

Figure 2.2 - Number of students in Italian schools abroad

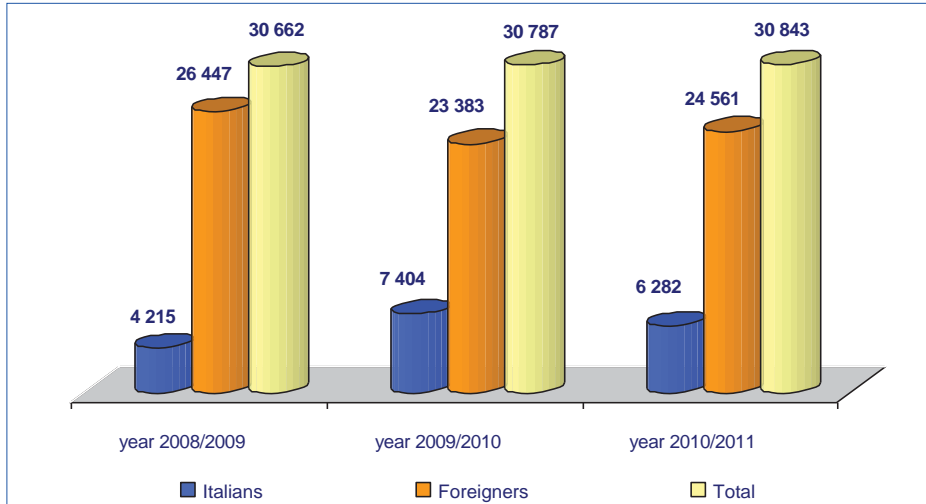
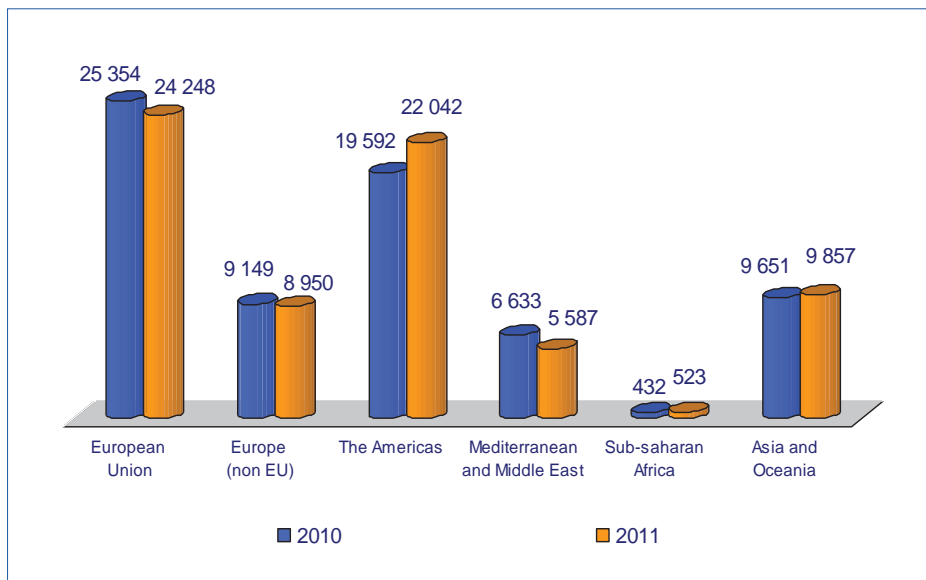
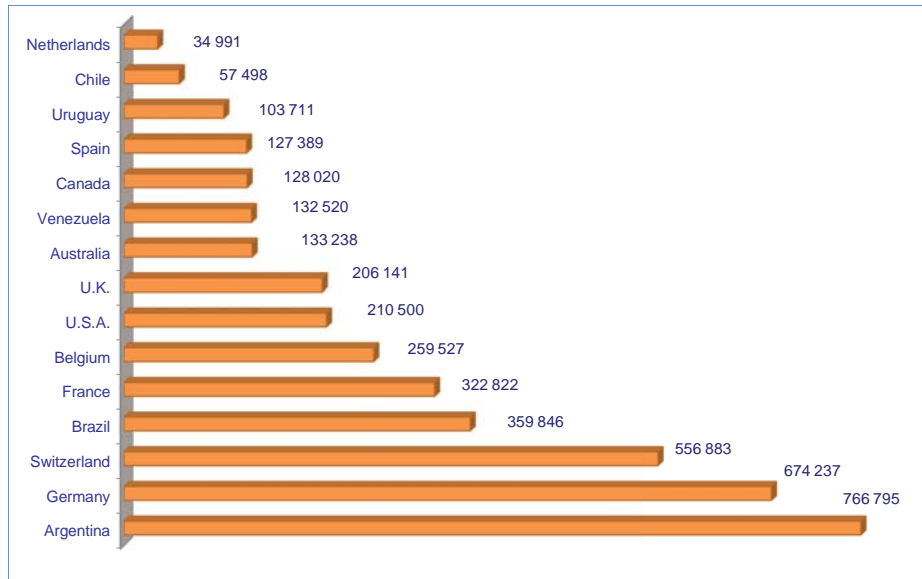


Figure 2.3 - Number of students enrolled in Italian Cultural Institute language courses (2010 - 2011)



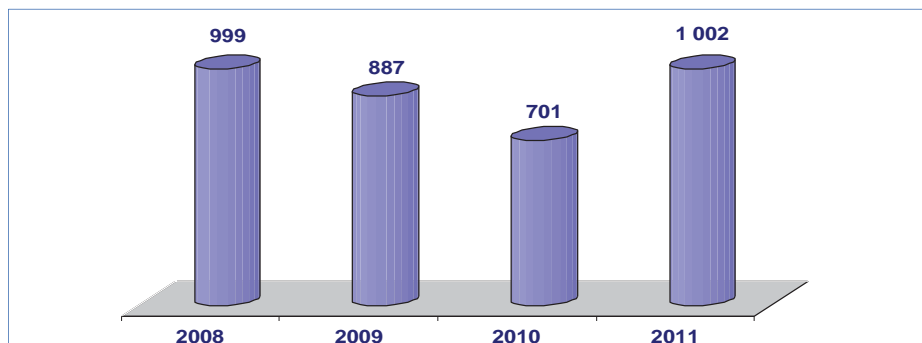
As of 31st December 2011 a total of 4 455 225 Italian citizens residing abroad were enrolled in consular registries, reflecting an increase of 2% as compared with 2010.

Figure 2.4 - Consular registries: top 15 Countries as per Italian citizens enrolled (2011)



Other data presented in this section regard interventions by the Ministry's Crisis Unit in favour of Italian nationals in emergency situations abroad (Fig. 2.5), including interventions coordinated by the diplomatic-consular network, for an overall total of over 42 000.

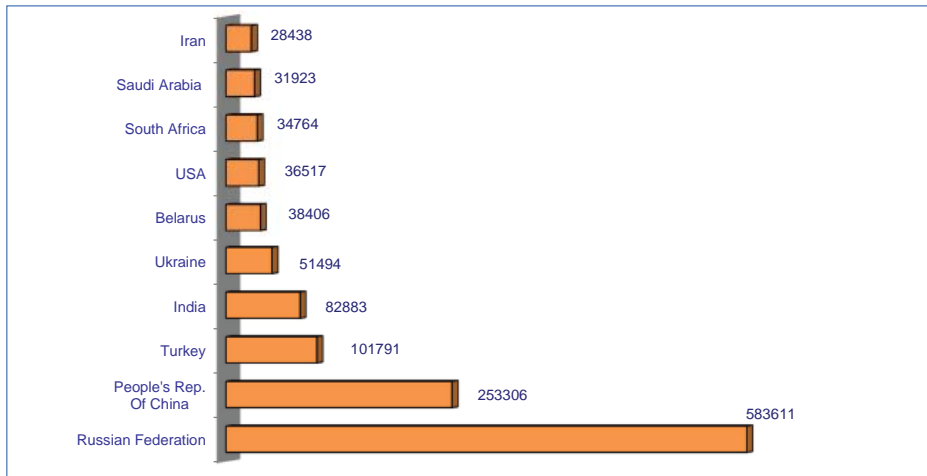
Figure 2.5 - Italians abroad: interventions by the Ministry's Crisis Unit in favour of Italian nationals in emergency situations



The Visa services section contains detailed data on visas by geographical area and type.

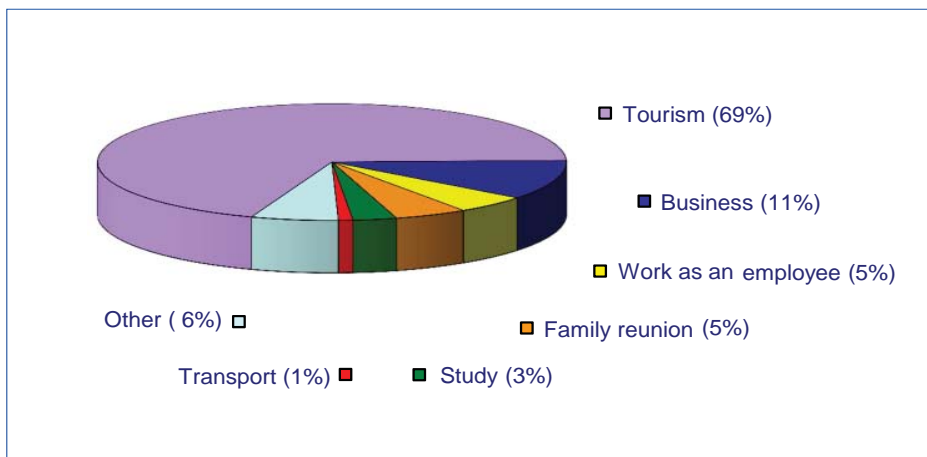
A total of 1 714 661 visas to enter Italy were issued in 2011 (11% more than previous year) by authorised Italian representations. Figure 2.6 shows % distributions by geographical area:

Figure 2.6 - Entry visas: top 10 Countries as per number of issued visas (2011)



Of all visas issued in 2011, 69% were for purposes of tourism, 11% for business, 5% for subordinate employment and joining family members, 3% for study:

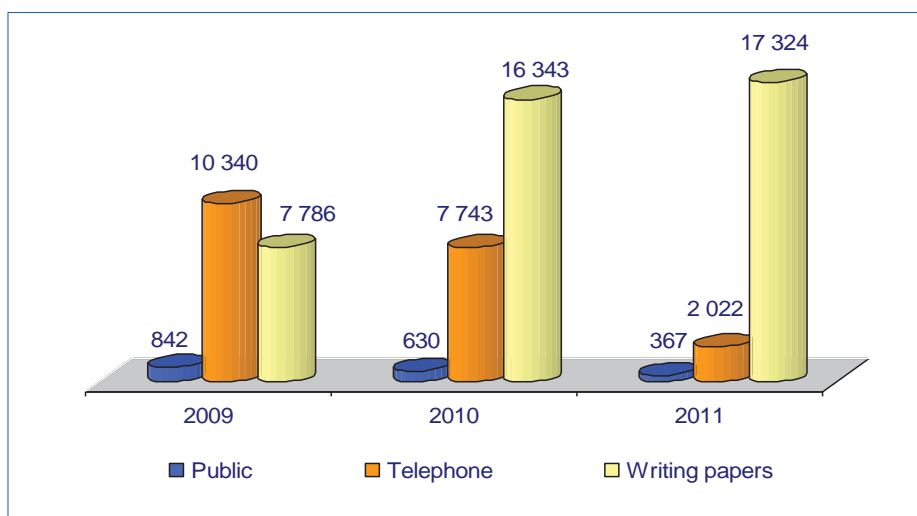
Figure 2.7 – Visas to enter Italy by purpose (2011)



The Official Development Assistance section contains data on ODA by geographical area and to major recipients, data on debt restructured/cancelled by Italy and data on study grants to foreign students.

The Communication and information section contains data on Press and information service - Office for relations with the public and Library and Diplomatic Archives users.

Figure 2.8 - Public Information Desk: encounters with the public



The Trade and Investment Promotion section contains data regarding the facilities located abroad specifically dedicated to the treatment of economic and trade issues, to the promotion of the Made in Italy label and to support for Italian businesses abroad.

Table 2.1 – Ambassadors accredited in Italy (2011)

Accreditation	Ambassadors resident in Italy	Ambassadors not resident in Italy	Total
Italian Republic (Quirinale)	138	40	178
Holy See	79	65	144
International Organisations	30	1	31
Special Missions	1	-	1
Total	248	106	354

Source: State diplomatic protocol

Foreign Embassies can be accredited to the Italian Republic, the Holy See or the international organisations located in Rome (FAO, IFAD). Some foreign ambassadors do not reside permanently in Italy.

Table 2.2 – Official visits to Italy by Heads of State, Heads of Government, Ministers for Foreign Affairs and Heads of International Organisations (2007- 2011)

	2007	2008	2009	2010	2011
Heads of State	75	115	133	120	116
Heads of Government	56	51	57	49	49
Ministers for Foreign Affairs	107	110	105	103	138
Heads of Internationals Organisations	14	52	49	47	33
Total	252	328	344	319	336

Source: State diplomatic protocol

Table 2.3 – Official visits to Italy by Heads of State, Heads of Government, Ministers for Foreign Affairs by geographical area (2011)

	European Union	Europe (non EU)	The Americas	Mediterranean and Middle East	Sub-Saharan Africa	Asia and Oceania	Total
Heads of State	40	15	10	25	15	11	116
Heads of Government	18	5	6	10	4	6	49
Ministers for Foreign Affairs	34	28	24	28	11	13	138
Total	92	48	40	63	30	30	303

Source: State diplomatic protocol

Table 2.4 – Visits and meetings abroad by the President of the Italian Republic, the Prime Minister and the Minister for Foreign Affairs (2009 - 2011)

	2009		2010		2011	
	Visits	International meetings	Visits	International meetings	Visits	International meetings
President of the Italian Republic	7	1	7	3	11	3
Prime Minister	33	70	5	26	10	16
Minister for Foreign Affairs	36	42	28	39	33	47
Total	76	113	40	68	54	66

Source: State diplomatic protocol, Foreign Minister's Secretariat and Prime Minister's Office

Table 2.5 – Visits abroad by the President of the Italian Republic, the Prime Minister and the Minister for Foreign Affairs by geographical area (2011)

	European Union	Europe (non EU)	The Americas	Mediterranean and Middle East	Sub-Saharan Africa	Asia and Oceania	Total
President of the Italian Republic	6	3	1	1	-	-	11
Prime Minister	8	-	-	2	-	-	10
Minister for Foreign Affairs	11	6	2	11	-	3	33
Total	25	9	3	14	-	3	54

Source: State diplomatic protocol, Foreign Minister's Secretariat and Prime Minister's Office

Table 2.6 – Meetings abroad by the President of the Italian Republic, the Prime Minister and the Minister for Foreign Affairs (2011)

	EU	UN	G8/G20	NATO	Other	Total
President of the Italian Republic	2	-	-	-	1	3
Prime Minister	9	2	2	-	3	16
Minister for Foreign Affairs	3	20	1	2	21	47
Total	14	22	3	2	25	66

Source: State diplomatic protocol, Foreign Minister's Secretariat and Prime Minister's Office

Table 2.7 – Agreements signed by Italy (2005 - 2011)

	2005	2006	2007	2008	2009	2010	2011
Bilateral agreements							
Signed	67	69	85	55	61	72	56
In force	57	56	28	51	58	56	64
Multilateral agreements							
Signed	8	8	8	19	11	2	13
In force	11	15	1	11	18	7	9
Total signed	75	77	93	74	72	74	69
Total in force	68	71	29	62	76	63	73

Source: Service for Legal Affairs, Diplomatic Disputes and International Agreements

Table 2.8 – Legal procedures against Italy promoted by the European Court for Human Rights (2005 - 2011)

Legal procedures	2005	2006	2007	2008	2009	2010	2011
	146	377	278	72	750	479	236

Source: Service for Legal Affairs, Diplomatic Disputes and International Agreements

Table 2.9 – Direct actions taken with the Court of Justice of the EU (2005–2011)

Direct actions	2005	2006	2007	2008	2009	2010	2011
ex art. 226	36	26	23	17	10	2	15
ex art. 230	13	17	14	8	2	16	8

Source: Service for Legal Affairs, Diplomatic Disputes and International Agreements

Cultural promotion and cooperation

Table 2.10 – Italian schools abroad by type and geographical area (academic year 2010/2011)

Geographical area	Public	Private	Non-accredited	Total
European Union	12	3	7	22
Europe (non EU)	4	18	3	25
The Americas	-	77	11	88
Mediterranean and Middle East	-	30	-	30
Sub-Saharan Africa	6	3	4	13
Asia and Oceania	-	-	2	2
Total	22	131	27	180

Source: Directorate General for Country Promotion

The school count was performed on the basis of the number of instruction levels (early childhood, primary, lower and upper secondary) in the individual academic institutions.

Table 2.11 – Italian and non-Italian schools abroad by level and geographical area (academic year 2010/2011)

Geographical area	Level				Total
	Early Childhood	Primary	Junior High school	High school	
European Union	13	31	29	45	118
Europe (non EU)	4	6	9	16	35
The Americas	21	23	24	25	93
Mediterranean and Middle East	7	7	7	9	30
Sub-Saharan Africa	3	5	3	2	13
Asia and Oceania	1	1	-	-	2
Total	49	73	72	97	291

Source: Directorate General for Country Promotion

The school count was performed on the basis of the number of instruction levels (early childhood, primary, lower and upper secondary) in the individual academic institutions

Table 2.12 – Italian language courses and teaching of Italian by geographical area (academic year 2010/2011)

Geographical area	Courses				Students enrolled			
	Curricular	Extra – curricular	Adults	Total	Curricular	Extra – curricular	Adults	Total
European Union	2 428	2 270	78	4 776	45 865	18 423	806	65 094
Europe (non EU)	231	1 057	5	1 293	2 641	10 246	48	12 935
The Americas	6 448	1 728	4 577	12 753	150 919	32 286	47 146	230 351
Mediterranean and Middle East	-	4	-	4	-	16	-	16
Sub-Saharan Africa	59	93	66	218	876	574	572	2 022
Asia and Oceania	2 590	143	131	2 864	69 373	1 966	1 723	73 062
Total	11 756	5 295	4 857	21 908	269 674	63 511	50 295	383 480

Source: Directorate General for Italian citizens abroad and migration policies

Courses in Italian language and culture for Italian nationals abroad (D. LGS. 297/94 ex Lege 153/71) open also to persons of Italian descent and to foreigners, are aimed at students in the context of compulsory education and adults. Approx. 50% of the courses are taught in local schools as a result of agreements with local school authorities; others are part of the academic curriculum, often in preparation for curricular ones or in support of the integration of the children of Italian nationals. The courses are administered by local private agencies that make use of ministerial contributions. In addition to teachers hired locally by the agencies, the courses are also conducted by teachers hired and sent by Italy

Table 2.13 – Italian language courses offered by Italian Cultural Institutes (2010 - 2011)

Geographical area	2010		2011		% change	
	Students enrolled	Courses	Students enrolled	Courses	Students	Courses
European Union	25 354	2 697	24 248	2 611	- 4.4 %	- 3.2 %
Europe (non EU)	9 149	812	8 950	814	- 2.2 %	0.2 %
The Americas	19 592	1 874	22 042	2 171	12.5 %	15.8 %
Mediterranean and Middle East	6 633	571	5 587	521	- 15.8 %	- 8.8 %
Sub-Saharan Africa	432	37	523	36	21.1 %	- 2.7 %
Asia and Oceania	9 651	512	9 857	1 182	2.1 %	130.9 %
Total	70 811	6 503	71 207	7 335	0.6 %	12.8 %

Source: Directorate General for Country Promotion

Table 2.14 – Scholarships granted to foreign students: monthly installments by geographical area (Cultural Cooperation)

Geographical area	Installments	
	2010/2011	2011/2012
European Union	1 279	890
Europe (non EU)	1 080	1 237
The Americas	1 258	1 135
Mediterranean and Middle East	2 055	1 622
Sub-Saharan Africa	252	219
Asia and Oceania	1 484	1 200
Total	7 408	6 303

Source: Directorate General for Country Promotion

Italians abroad

*Consular registry***Table 2.15 – Consular registry: Italians registered by gender and geographical area**

Geographical area	2011		
	f	m	Total
European Union	793 717	940 192	1 733 909
Europe (non EU)	288 433	313 047	601 480
The Americas	958 898	921 061	1 879 959
Mediterranean and Middle East	17 196	19 399	36 595
Sub-Saharan Africa	22 363	24 438	46 801
Asia and Oceania	74 791	81 690	156 481
Total	2 155 398	2 299 827	4 455 225

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.15.1 – Consular registry in European Union: Italians registered (2011)

Country			f	m	Total
Austria	Emb.	Vienna	9 614	10 698	20 312
Belgium	Emb.	Brussels	42 986	46 174	89 160
	Gen. Cons.	Charleroi	63 623	71 121	134 744
	Vice Cons.	Mons	17 136	18 487	35 623
		Belgium	123 745	135 782	259 527
Bulgaria	Emb.	Sofia	300	517	817
Cyprus	Emb.	Nicosia	319	389	708
Czech Republic	Emb.	Prague	1 113	1 904	3 017
Denmark	Emb.	Copenhagen	2 133	3 062	5 195
Estonia	Emb.	Tallinn	57	160	217
Finland	Emb.	Helsinki	1 155	1 711	2 866

Country			f	m	Total
France	Gen. Cons.	Lyon	38 827	39 997	78 824
	Gen. Cons.	Marseilles	16 672	18 941	35 613
	Gen. Cons.	Metz	36 368	40 121	76 489
	Gen. Cons.	Nice	12 997	15 271	28 268
	Gen. Cons.	Paris	41 121	47 242	88 363
	Cons.	Toulouse	7 394	7 871	15 265
		France	153 379	169 443	322 822
Germany	Emb.	Berlin	8 237	11 530	19 767
	Gen. Cons.	Cologne	50 821	62 991	113 812
	Cons.	Dortmund	25 009	30 951	55 960
	Gen. Cons.	Frankfurt	56 465	70 306	126 771
	Cons.	Freiburg	21 641	25 668	47 309
	Gen. Cons.	Hannover	16 777	22 236	39 013
	Gen. Cons.	Munich	43 964	57 912	101 876
	Gen. Cons.	Stuttgart	72 251	88 683	160 934
	Cons. Ag.	Wolfsburg	3 955	4 840	8 795
		Germany	299 120	375 117	674 237
Greece	Emb.	Athens	6 235	5 215	11 450
Hungary	Emb.	Budapest	1 063	1 417	2 480
Ireland	Emb.	Dublin	3 743	4 691	8 434
Latvia	Emb.	Riga	23	98	121
Lithuania	Emb.	Vilnius	42	91	133
Luxembourg	Emb.	Luxemburg	12 177	12 741	24 916
Malta	Emb.	La Valletta	651	1 120	1 771
Netherlands	Gen. Cons.	Amsterdam	15 869	19 122	34 991
Poland	Emb.	Warsaw	1 345	2 073	3 418
Portugal	Emb.	Lisbon	2 328	2 810	5 138
Romania	Emb.	Bucharest	912	1 723	2 635
	Gen. Cons.	Timisoara	340	982	1 322
		Romania	1 252	2 705	3 957
Slovakia	Emb.	Bratislava	273	648	921
Slovenia	Gen. Cons.	Capodistria	1 290	1 250	2 540
	Emb.	Ljubjana	389	381	770
		Slovenia	1 679	1 631	3 310

Country			f	m	Total
Spain	Gen. Cons.	Barcelona	26 058	34 426	60 484
	Emb.	Madrid	29 407	37 498	66 905
Spain			55 465	71 924	127 389
Sweden	Emb.	Stockholm	4 181	5 438	9 619
United Kingdom	Gen. Cons.	Edinburgh	5 607	6 483	12 090
	Gen. Cons.	London	90 849	103 202	194 051
United Kingdom			96 456	109 685	206 141
Total European Union			793 717	940 192	1 733 909

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.15.2 – Consular registry Europe (non EU): Italians registered (2011)

Country			f	m	Total
Albania	Cons.	Scutari	74	70	144
	Emb.	Tirana	170	293	463
	Gen. Cons.	Valona	24	43	67
Albania			268	406	674
Belorussia	Emb.	Minsk	52	103	155
Bosnia-Herzegovina	Emb.	Sarajevo	307	311	618
Croatia	Gen. Cons.	Fiume	5 391	4 864	10 255
	Cons.	Spalato	515	454	969
	Emb.	Zagabria	659	684	1 343
Croatia			6 565	6 002	12 567
Kosovo	Emb.	Pristina	27	39	66
Macedonia	Emb.	Skopje	98	101	199
Moldova	Emb.	Chisinau	54	120	174
Monaco	Emb.	Monaco	3 049	3 739	6 788
Montenegro	Emb.	Podgorica	91	128	219
Norway	Emb.	Oslo	1 550	2 040	3 590
Russian Federation	Gen. Cons.	Moscow	715	1 284	1 999
	Gen. Cons.	St. Petersburg	117	155	272
Russian Federation			832	1 439	2 271

Country			f	m	Total
San Marino	Emb.	San Marino	5 965	5 728	11 693
Serbia	Emb.	Belgrade	542	544	1 086
Switzerland	Cons.	Basil	35 100	38 580	73 680
	Emb.	Berna	16 767	18 410	35 177
	Gen. Cons.	Geneva	51 136	54 140	105 276
	Gen. Cons.	Lugano	48 055	51 874	99 929
	Cons. Ag	Neufchatel	9 273	9 304	18 577
	Cons.	San Gallo	25 119	28 324	53 443
	Cons. Ag	Sion	8 917	9 681	18 598
	Cons. Ag	Wettingen	9 090	9 909	18 999
	Gen. Cons.	Zurich	63 395	69 809	133 204
	Switzerland			266 852	290 031
Turkey	Emb.	Ankara	85	102	187
	Gen.Cons.	Istanbul	1 365	1 331	2 696
	Cons.	Izmir	570	525	1 095
Turkey			2 020	1 958	3 978
Ukraine	Emb.	Kiev	159	339	498
Vatican City	Emb.	Vatican City	2	19	21
Total Europe (non EU)			288 433	313 047	601 480

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.15.3 – Consular registry in the Americas: Italians registered (2011)

Country			f	m	Total
Argentina	Gen. Cons.	Bahia Blanca	27 286	24 739	52 025
	Gen. Cons.	Buenos Aires	133 465	120 512	253 977
	Gen. Cons.	Cordoba	37 856	35 912	73 768
	Gen. Cons.	La Plata	40 705	37 215	77 920
	Cons. Ag.	Lomas De Zamora	24 639	21 715	46 354
	Cons.	Mar Del Plata	23 072	20 731	43 803
	Cons.	Mendoza	25 017	23 654	48 671
	Cons. Ag.	Moron	25 936	21 589	47 525
	Gen. Cons	Rosario	65 608	57 144	122 752
	Argentina			403 584	363 211
Bolivia	Emb.	La Paz	1 482	1 529	3 011
Brazil	Emb.	Brasilia	3 968	3 949	7 917
	Cons.	Belo Horizonte	10 073	10 351	20 424

Country			f	m	Total
	Gen. Cons.	Curitiba	29 732	28 446	58 178
	Gen. Cons.	Porto Alegre	29 497	28 101	57 598
	Cons.	Recife	3 465	4 389	7 854
	Gen. Cons.	Rio De Janeiro	28 816	28 785	57 601
	Gen. Cons.	San Paolo	77 245	73 029	150 274
		Brazil	182 796	177 050	359 846
Canada	Gen. Cons.	Montreal	18 216	18 634	36 850
	Emb.	Ottawa	2 549	2 556	5 105
	Gen. Cons.	Toronto	31 506	33 847	65 353
	Gen. Cons.	Vancouver	10 125	10 587	20 712
		Canada	62 396	65 624	128 020
Chile	Emb.	Santiago del Chile	29 968	27 530	57 498
Colombia	Emb.	Bogotá	8 116	7 885	16 001
Costa Rica	Emb.	San José	2 179	2 649	4 828
Cuba	Emb.	Havana	1 072	1 246	2 318
Dominican Republic	Emb.	Santo Domingo	3 124	3 789	6 913
Ecuador	Emb.	Quito	8 553	8 191	16 744
El Salvador	Emb.	San Salvador	1 014	1 074	2 088
Guatemala	Emb.	Guatemala	2 582	2 519	5 101
Honduras	Emb.	Tegucigalpa	555	610	1 165
Mexico	Emb.	Mexico City	7 138	8 604	15 742
Nicaragua	Emb.	Managua	569	634	1 203
Panama	Emb.	Panama	2 139	2 417	4 556
Paraguay	Emb.	Asuncion	4 770	4 834	9 604
Peru	Emb.	Lima	16 523	15 272	31 795
U.S.A.	Gen. Cons.	Boston	8 176	8 141	16 317
	Gen. Cons.	Chicago	8 362	8 896	17 258
	Cons.	Detroit	7 379	7 754	15 133
	Gen. Cons.	Houston	3 028	3 358	6 386
	Gen. Cons.	Los Angeles	8 577	9 624	18 201
	Gen. Cons.	Miami	10 138	11 780	21 918
	Cons.	Newark	7 678	8 824	16 502
	Gen. Cons.	New York	28 327	31 016	59 343
	Gen. Cons.	Philadelphia	9 700	10 504	20 204
	Gen. Cons.	San Francisco	6 609	7 475	14 084
	Emb.	Washington	2 606	2 548	5 154
		U.S.A.	100 580	109 920	210 500

Country			f	m	Total
Uruguay	Cons.	Montevideo	54 213	49 498	103 711
Venezuela	Gen. Cons.	Caracas	56 044	57 250	113 294
	Cons.	Maracaibo	9 501	9 725	19 226
		Venezuela	65 545	66 975	132 520
Total Americas			958 898	921 061	1 879 959

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.15.4 – Consular registry in Mediterranean and Middle East: Italians registered (2011)

Country			f	m	Total
Algeria	Emb.	Algiers	239	496	735
Bahrein	Emb.	Manama	95	144	239
Egypt	Cons.	Alexandria	561	459	1 020
	Emb.	Il Cairo	1 729	1 829	3 558
		Egypt	2 290	2 288	4 578
Jerusalem	Gen. Cons.	Jerusalem	1 298	1 255	2 553
Jordan	Emb.	Amman	427	447	874
Iran	Emb.	Teheran	162	192	354
Israel	Emb.	Tel Aviv	5 982	5 702	11 684
Kuwait	Emb.	Al Kuwait	149	183	332
Lebanon	Emb.	Beirut	890	881	1 771
Libya	Gen. Cons.	Tripoli	359	531	890
Morocco	Gen. Cons.	Casablanca	974	1 271	2 245
	Emb.	Rabat	229	296	525
		Morocco	1 203	1 567	2 770
Oman	Emb.	Mascate	61	136	197
Qatar	Emb.	Doha	216	405	621
Saudi Arabia	Gen. Cons.	Jeddah	133	202	335
	Emb.	Riad	157	339	496
		Saudi Arabia	290	541	831
Syria	Emb.	Damascus	327	297	624
Tunisia	Emb.	Tunis	1 624	1 962	3 586
United Arab Emirates	Emb.	Abu Dhabi	306	500	806
	Gen. Cons.	Dubai	1 230	1 818	3 048
		United Arab Emirates	1 536	2 318	3 854

Country			f	m	Total
Yemen	Emb.	Sana'a	44	44	88
Total Mediterranean and Middle East			17 196	19 399	36 595

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.15.5 – Consular registry in Sub-Saharan Africa: Italians registered (2011)

Country			f	m	Total
Angola	Emb.	Luanda	95	177	272
Cameroon	Emb.	Yaoundè	316	405	721
Congo	Emb.	Brazzaville	64	128	192
Cote d'Ivoire	Emb.	Abidjan	181	312	493
Dem. Rep. Of Congo	Emb.	Kinshasa	357	444	801
Eritrea	Emb.	Asmara	344	352	696
Ethiopia	Emb.	Addis Ababa	776	860	1 636
Gabon	Emb.	Libreville	71	103	174
Ghana	Emb.	Accra	161	292	453
Kenya	Emb.	Nairobi	841	1 041	1 882
Mozambique	Emb.	Maputo	279	391	670
Nigeria	Gen. Cons.	Lagos	166	524	690
	Emb.	Abudja	105	271	376
Nigeria			271	795	1 066
Senegal	Emb.	Dakar	466	647	1 113
South Africa	Cons.	Cape Town	4 316	4 084	8 400
	Gen. Cons.	Johannesburg	10 808	10 966	21 774
	Emb.	Pretoria	1 698	1 890	3 588
South Africa			16 822	16 940	33 762
Sudan	Emb.	Khartoum	49	61	110
Tanzania	Emb.	Dar es Salam	279	353	632
Uganda	Emb.	Kampala	305	336	641
Zambia	Emb.	Lusaka	320	416	736
Zimbabwe	Emb.	Harare	366	385	751
Total Sub-Saharan Africa			22 363	24 438	46 801

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.15.6 – Consular registry in Asia and Oceania: Italians registered (2011)

Country			f	m	Total
Afghanistan	Emb.	Kabul	11	33	44
Armenia	Emb.	Jerevan	17	36	53
Australia	Cons.	Adelaide	8 023	7 622	15 645
	Cons.	Brisbane	7 387	7 172	14 559
	Emb.	Canberra	1 374	1 452	2 826
	Gen. Cons.	Melbourne	23 033	24 036	47 069
	Cons.	Perth	7 198	7 541	14 739
	Gen. Cons.	Sydney	19 029	19 371	38 400
		Australia	66 044	67 194	133 238
Azerbaijan	Emb.	Baku	8	30	38
Bangladesh	Emb.	Dhaka	73	116	189
Georgia	Emb.	Tbilisi	17	35	52
India	Gen. Cons.	Kolkata	39	53	92
	Gen. Cons.	Mumbai	275	354	629
	Emb.	New Delhi	192	191	383
		India	506	598	1 104
Indonesia	Emb.	Jakarta	416	802	1 218
Japan	Gen. Cons.	Osaka	289	539	828
	Emb.	Tokyo	716	1 232	1 948
		Japan	1 005	1 771	2 776
Kazakhstan	Emb.	Astana	66	258	324
Korea	Emb.	Seoul	92	171	263
Malaysia	Emb.	Kuala Lumpur	220	401	621
Myanmar	Emb.	Yangon	8	17	25
New Zealand	Emb.	Wellington	1 494	1 566	3 060
Pakistan	Emb.	Islamabad	57	65	122
	Cons.	Karachi	29	33	62
		Pakistan	86	98	184
People's Republic of China	Gen. Cons.	Canton	215	635	850
	Gen. Cons.	Hong Kong	889	1 341	2 230
	Emb.	Beijing	366	658	1 024
	Gen. Cons.	Shanghai	689	1 341	2 030
		People's Republic of China	2 159	3 975	6 134
Philippines	Emb.	Manila	510	596	1 106
Singapore	Emb.	Singapore	710	1 109	1 819

Country			f	m	Total
Sri Lanka	Emb.	Colombo	53	93	146
Taiwan	DDS	Taipei	127	196	323
Thailand	Emb.	Bangkok	1 027	2 329	3 356
Uzbekistan	Emb.	Tashkent	9	17	26
Vietnam	Emb.	Hanoi	133	249	382
Total Asia And Oceania			74 791	81 690	156 481

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.16 – Italians registered in consular registry - 15 most populated Communities (2011)

Country	Italians registered	% cumulated
Argentina	766 795	17
Germany	674 237	32
Switzerland	556 883	44
Brazil	359 846	52
France	322 822	60
Belgium	259 527	65
United States of America	210 500	70
United Kingdom	206 141	75
Australia	133 238	78
Venezuela	132 520	81
Canada	128 020	84
Spain	127 389	87
Uruguay	103 711	89
Chile	57 498	90
Netherlands	34 991	91
<i>Other countries</i>	<i>381 107</i>	<i>100</i>
Total	4 455 225	-

Source: Directorate General for Italian citizens abroad and migration policies

*Main consular services***Table 2.17 – Main consular services by type and geographical area (2011)**

Geographical area	Imprisoned						
	Awaiting for extradition	Awaiting trial	Sentenced	Total			
European Union	13	1 951	389	2 353			
Europe (non EU)	2	99	23	124			
The Americas	7	266	210	483			
Mediterranean and Middle East	-	44	20	64			
Sub-Saharan Africa	-	9	3	12			
Asia and Oceania	-	52	21	73			
Total	22	2 421	666	3 109			

Source: Directorate General for Italian citizens abroad and migration policies

*Italians imprisoned abroad***Table 2.18 – Italians imprisoned abroad: situation by judicial position and geographical area (2011)**

Geographical area	Imprisoned						
	Passports	Identity cards	Travel pass	Emergency Travel Documents	Records of birth, marriage, death	Citizenships acts	Navigation acts
European Union	77 465	35 141	4 921	9 226	40 880	1 348	14 109
Europe (non EU)	28 305	11 342	345	852	17 802	1 595	2 334
The Americas	94 468	-	1 442	744	129 491	60 511	3 595
Mediterranean and Middle East	3 649	-	263	348	3 557	213	2 499
Sub-Saharan Africa	4 205	-	106	85	2 405	169	770
Asia and Oceania	9 329	-	310	165	5 518	2 184	4 791
Total	217 421	46 483	7 387	11 420	199 653	66 020	28 098

Source: Directorate General for Italian citizens abroad and migration policies

Visa services

Table 2.19 – Entry visas by geographical area (2011)

Geographical area	Requested	Issued
European Union	24 602	24 325
Europe (non-EU)	839 999	827 404
The Americas	93 749	88 119
Mediterranean and M.E.	204 858	194 247
Sub-Saharan Africa	94 214	83 796
Asia and Oceania	527 877	496 770
Total	1 785 299	1 714 661

Source : DGIT

Table 2.19.1 – Entry visas by geographical area: European Union

Country	2011	
	Requested	Issued
Austria	57	57
Belgium	62	62
Bulgaria	202	191
Cyprus	882	882
Czech Republic	24	24
Denmark	18	18
Estonia	2	2
Finland	20	20
France	182	182
Germany	369	369
Greece	98	98
Hungary	19	19
Ireland	1 701	1 700
Latvia	2	2
Lithuania	2	2
Luxembourg	7	7
Malta	43	43

Country	2011	
	Requested	Issued
Netherlands	40	40
Poland	25	25
Portugal	35	35
Romania	672	646
Slovakia	15	15
Slovenia	4	4
Spain	178	175
Sweden	49	49
United Kingdom	19 894	19 658
Total EU	24 602	24 325

Source : Directorate General for Italian citizens abroad and migration policies

Table 2.19.2 – Entry visas by geographical area: Europe (non EU) (2011)

Country	2011	
	Requested	Issued
Albania	10 652	10 307
Belarus	38 511	38 406
Bosnia-Herzegovina	1 334	1 324
Croatia	1 745	1 742
Kosovo	11 655	9 873
Macedonia	2 531	2 516
Moldova	23 516	21 917
Montenegro	438	432
Norway	5	5
Russian Federation	587 276	583 611
San Marino	828	828
Serbia	3 200	3 071
Switzerland	80	78
Turkey	103 001	101 791
Ukraine	55 218	51 494
Vatican City	9	9
Total Europe (non EU)	839 999	827 404

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.19.3 – Entry visas by geographical area: the Americas (2011)

Country	2011	
	Requested	Issued
Argentina	680	680
Bolivia	2 252	1 897
Brazil	3 037	3 008
Canada	3 283	3 283
Chile	558	557
Colombia	10 839	9 859
Costa Rica	117	117
Cuba	6 610	5 392
Dominican Republic	7 103	5 145
Ecuador	7 372	6 841
El Salvador	405	401
Guatemala	132	132
Honduras	152	152
Mexico	1 421	1 418
Nicaragua	70	69
Panama	150	150
Paraguay	125	125
Peru	11 502	11 200
United States of America	36 762	36 517
Uruguay	76	76
Venezuela	1 103	1 100
Total Americas	93 749	88 119

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.19.4 – Entry visas by geographical area: Mediterranean and Middle East (2011)

Country	2011	
	Requested	Issued
Algeria	9 685	8 306
Bahrein	2 963	2 962
Egypt	19 178	18 134
Iran	30 011	28 438
Iraq	6 958	6 942
Israel	992	992
Jerusalem	2 095	2 008
Jordan	4 917	4 395
Kuwait	6 695	6 560
Lebanon	14 401	14 027
Libya	2 512	2 466
Morocco	27 748	25 031
Oman	2 660	2 659
Qatar	3 226	3 191
Saudi Arabia	32 048	31 923
Syria	4 729	3 983
Tunisia	14 253	13 114
United Arab Emirates	19 503	18 864
Yemen	284	252
Total Mediterranean and Middle East	204 858	194 247

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.19.5 – Entry visas by geographical area: Sub-Saharan Africa (2011)

Country	2011	
	Requested	Issued
Angola	1 933	1 835
Cameroon	3 481	2 998
Congo	1 395	1 131
Cote d'Ivoire	4 971	3 768
Dem. Rep. Of Congo	3 367	2 123
Eritrea	1 099	953
Ethiopia	3 420	3 258
Gabon	1108	1102
Ghana	5741	4317

Country	2011	
	Requested	Issued
Kenya	4 686	3 689
Mozambique	850	850
Nigeria	12 067	10 054
Senegal	8 879	7 433
South Africa	34 912	34 764
Sudan	1 772	1 511
Tanzania	1 761	1 384
Uganda	1 632	1 493
Zambia	580	577
Zimbabwe	560	556
Total Sub-Saharan Africa	94 214	83 796

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.19.6 – Entry visas by geographical area: Asia and Oceania (2011)

Country	2011	
	Requested	Issued
Afghanistan	716	684
Armenia	10 736	9 747
Australia	2 300	2 298
Azerbaijan	5 097	4 887
Bangladesh	14 280	13 434
Georgia	7 022	6 751
India	92 763	82 883
Indonesia	20 621	20 490
Japan	3 200	3 195
Kazakhstan	10 618	10 324
Korea	1 403	1 365
Malaysia	374	371
Myanmar	863	853
New Zealand	518	516
Pakistan	22 586	14 651
People's Republic of China	261 556	253 306
Philippines	26 373	25 445

Country	2011	
	Requested	Issued
Singapore	2 402	2 387
Sri Lanka	12 481	11 761
Taiwan	390	390
Thailand	25 543	25 217
Uzbekistan	1 773	1 656
Vietnam	4 262	4 159
Total	527 877	496 770

Source: Directorate General for Italian citizens abroad and migration policies

Table 2.20 – Entry visas according to type of visa (2009-2011)

Purpose	Year	USV	NV	RTV	Total	% change
Accompanying relative	2009	-	4 365	-	4 365	- 21
	2010	-	4 040	-	4 040	- 7
	2011	-	3 569	-	3 569	- 12
Adoption	2009	-	3 322	-	3 332	- 3
	2010	-	3 610	2	3 612	8
	2011	-	3 464	-	3 463	- 4
Airport Transit	2009	1 273	-	119	1 392	- 36
	2010	808	-	125	933	- 33
	2011	655	-	449	1 104	18
Business	2009	163 234	-	10 386	173 620	- 12
	2010	180 643	-	10 969	191 612	10
	2011	187 711	-	4 680	192 391	-
Diplomatic	2009	-	1 195	-	1 195	4
	2010	-	1 065	-	1 065	- 11
	2011	-	1 179	-	1 179	11
Elective residency	2009	-	888	-	888	- 1
	2010	-	1 073	-	1 073	21
	2011	-	1 083	-	1 083	1
Family reunion	2009	-	107 410	-	107 410	- 13
	2010	-	87 184	-	87 184	- 19
	2011	-	79 923	-	79 923	- 8

	2009	1 856	521	685	3 062	-
Health	2010	1 632	489	982	3 103	1
	2011	982	618	699	2 299	- 26
	2009	22 510	-	2 424	24 934	- 12
Invitation	2010	20 275	-	1 906	22 181	- 11
	2011	18 664	-	1 300	19 964	- 10
	2009	13 570	6 284	3 343	23 197	3
Mission	2010	10 953	5 937	2 697	19 587	- 16
	2011	12 850	6 812	1 453	21 115	8
	2009	-	6 841	-	6 841	37
Reentry	2010	-	4 825	-	4 825	- 29
	2011	-	3 441	-	3 441	- 29
	2009	4 501	3 802	130	8 433	6
Religious Matters	2010	5 854	3 782	126	9 762	16
	2011	4 818	3 756	111	8 685	- 11
	2009	-	-	-	-	-
Research	2010	-	-	-	-	-
	2011	85	190	-	275	-
	2009	3 561	965	44	4 570	- 8
Self-employment	2010	3 166	985	12	4 163	- 9
	2011	2 397	964	3	3 364	- 19
	2009	10 044	-	1 065	11 109	- 4
Sports events	2010	5 884	-	553	6 437	- 42
	2011	6 668	-	386	7 054	10
	2009	17 314	34 462	583	52 359	- 2
Study	2010	16 848	36 794	604	54 246	4
	2011	9 469	39 905	568	49 942	- 8
	2009	768 754	-	27 198	795 952	- 12
Tourism	2010	984 610	-	30 694	1 015 304	28
	2011	1 157 535	-	25 736	1 183 271	17
	2009	17 996	-	1 350	19 346	- 11
Transit	2010	17 992	-	1 089	19 081	- 1
	2011	19 448	-	352	19 800	4
	2009	22 457	-	468	22 925	- 15
Transport	2010	22 336	-	2	22 338	- 3
	2011	21 693	-	-	21 693	- 3
	2009	36	66	1	103	-
Volunteers' Mission	2010	24	85	-	109	6
	2011	-	-	-	-	-

Purpose	Year	USV	NV	RTV	Total	% change
Voluntary	2009	-	-	-	-	-
	2010	-	-	-	-	-
	2011	33	95	-	128	-
Work as an employee	2009	4 813	131 054	465	136 332	1
	2010	3 963	68 056	341	72 360	- 47
	2011	3 853	86 307	323	90 483	25
Work holidays	2009	-	442	-	442	6
	2010	-	393	-	393	- 11
	2011	-	434	-	434	10
Total	2009	1 051 919	301 627	48 261	1 401 807	- 10
	2010	1 274 988	218 318	50 102	1 543 408	10
	2011	1 446 861	231 740	36 060	1 714 661	11

Source: Directorate General for Italian citizens abroad and migration policies

Uniform Schengen Visas (**USV**) are valid for all territories of the countries that have signed the Schengen Treaty and may be for: a) airport transit; b) transit up to 5 days; c) short term journey up to 90 days;

Long Term Visas or National Visas (**NV**) are valid for over 90 days in Italy and only for transit through Schengen Countries (no longer than 5 days);

Restricted Territorial Visas (**RTV**) are valid only in Italy; in special circumstances they are also valid in other Schengen countries.

Table 2.21 – Entry visas: top 10 Countries as per number of issued visas

	2009		2010		2011
Russian Federation	335 352	Russian Federation	459 967	Russian Federation	583 611
People's Republic of China	128 193	People's Republic of China	175 541	People's Republic of China	253 306
India	74 066	Turkey	95 159	Turkey	101 791
Turkey	70 128	India	80 798	India	82 883
Ukraine	56 605	Ukraine	50 367	Ukraine	51 494
Albania	54 497	Albania	40 993	Belarus	38 406
USA	41 291	USA	40 162	USA	36 517
Serbia	39 960	Belarus	38 585	South Africa	34 764
Belarus	38 331	Taiwan	33 105	Saudi Arabia	31 923
Morocco	32 914	Saudi Arabia	31 093	Iran	28 438

Source: data processed by Statistics Office

Development cooperation

Table 2.22 – MFA commitments and disbursements by geographical area
(amounts in Euro)

Geographical area		2011 *		
		Grants	Loans	Total
European Union	C	30 282	-	30 282
	D	405 400	-	405 400
Europe (non EU)	C	7 583 279	44 278 786	51 862 065
	D	19 976 177	44 278 786	64 254 963
The Americas	C	15 738 326	586 246	16 324 571
	D	29 864 975	586 246	30 451 221
Mediterranean and M.E.	C	45 702 299	17 861 393	63 563 692
	D	35 851 685	17 861 393	53 713 079
Sub-Saharan Africa	C	75 479 867	10 510 759	85 990 626
	D	92 773 126	10 510 759	103 283 885
Asia and Oceania	C	52 802 816	2 254 660	55 057 476
	D	54 238 442	2 254 660	56 493 102
<i>Indivisible</i>	C	53 728 056	-	53 728 056
	D	50 978 077	-	50 978 077
Total	C	251 064 926	75 491 843	326 556 797
	D	284 087 884	75 491 843	359 579 727

Source: Directorate General for Development Cooperation

(*) provisional data

Indivisible indicates that the Development Aid programme concerns projects involving more than one country of the same area

C = Commitments; D = Disbursements

Table 2 23 - Top 20 recipients of MFA ODA 2011(*) in decreasing order of commitments (amounts in Euro)

Country		Grants+Loans
Afghanistan	C	38 943 612
	D	39 570 499
Albania	C	32 686 769
	D	33 899 018
Mozambique	C	17 831 672
	D	15 792 533
Lebanon	C	16 240 931
	D	13 784 680
Serbia	C	15 290 323
	D	15 832 255
Tunisia	C	14 220 568
	D	12 123 341
Sudan	C	11 704 844
	D	12 163 254
Ghana	C	10 444 594
	D	11 397 289
Ethiopia	C	9 775 095
	D	20 025 064
Iraq	C	7 092 098
	D	4 557 483
Pakistan	C	6 545 704
	D	6 850 838
Somalia	C	5 848 310
	D	7 099 720
Lybia	C	5 704 932
	D	3 425 157
Palestinian Territories	C	5 641 071
	D	5 508 958

Country		Grants+Loans
Uganda	C	5 050 317
	D	5 642 416
Senegal	C	4 725 155
	D	4 461 783
Egypt	C	4 392 957
	D	3 637 667
Bolivia	C	4 003 934
	D	6 086 008
Algeria	C	3 998 649
	D	4 061 029
Tanzania	C	3 589 669
	D	2 871 756

Source: Directorate General for Development Cooperation (provisional data)

(*)= provisional data

C = Commitments; D = Disbursements

Table 2.24 – Top 20 recipients of MFA ODA 2011(*) in decreasing order of disbursements (amounts in Euro)

Country		Grants+Loans
Afghanistan	C	38 943 612
	D	39 570 499
Albania	C	32 686 769
	D	33 899 018
Ethiopia	C	9 775 095
	D	20 025 064
Serbia	C	15 290 323
	D	15 832 255
Mozambique	C	17 831 672
	D	15 792 533
Lebanon	C	16 240 931
	D	13 784 680
Sudan	C	11 704 844
	D	12 163 254

Country		Grants+Loans
Tunisia	C	14 220 568
	D	12 123 341
Ghana	C	10 444 594
	D	11 397 289
Macedonia	C	283 213
	D	8 579 798
Somalia	C	5 848 309
	D	7 099 720
Pakistan	C	6 545 704
	D	6 850 838
Bolivia	C	4 003 934
	D	6 086 008
South Africa	C	1 396 042
	D	5 766 263
Uganda	C	5 050 317
	D	5 642 416
Palestinian Territories	C	5 641 071
	D	5 508 958
Iraq	C	7 092 098
	D	4 557 483
Senegal	C	4 752 155
	D	4 461 783
Kenya	C	3 459 395
	D	4 251 114
Algeria	C	3 998 649
	D	4 061 029

Source: Directorate General for Development Cooperation (provisional data)

(*)= provisional data

C = Commitments; D = Disbursements

Table 2.25 - Bilateral debt restructuring agreements signed by Italy

Geographical area	2009		2010		2011	
	agreements	amounts	agreements	amounts	agreements	amounts
European Union	-	-	-	-	-	-
Europe (non EU)	-	-	-	-	-	-
The Americas	-	-	-	-	-	-
Mediterranean and Middle East	-	-	-	-	-	-
Sub-Saharan Africa	1	35	1	13	-	-
Asia and Oceania	-	-	-	-	-	-
Total	1	35	1	13	-	-

Source: Directorate General for Global Affairs - amounts in million Euro

The debt tables concern bilateral agreements signed by Italy exclusively, on the basis of a prior multilateral agreement of the Paris Club, with the sole exception of the APS debt conversion agreement

Table 2.26 - Bilateral debt cancellation agreements signed by Italy

Geographical area	2009		2010		2011	
	agreements	amounts	agreements	amounts	agreements	amounts
European Union	-	-	-	-	-	-
Europe (non EU)	-	-	-	-	-	-
The Americas	-	-	1	45	-	-
Mediterranean and Middle East	-	-	-	-	-	-
Sub-Saharan Africa	3	124	3	110	3	522
Asia and Oceania	-	-	-	-	-	-
Total	3	124	4	155	3	522

Source: Directorate General for Global Affairs - amounts in million Euro

The debt tables concern bilateral agreements signed by Italy exclusively, on the basis of a prior multilateral agreement of the Paris Club, with the sole exception of the APS debt conversion agreement

Table 2.27 - Bilateral debt conversion agreements signed by Italy

Year	Countries	Amounts
2009	Morocco	20
2010	Vietnam	10
2011	Albania	20
	Algeria	10
	Jordan	16
Total		46

Source: Directorate General for Global Affairs - amounts in million Euro

Bilateral agreements on the conversion of debts resulting from assistance loans for funding development projects.

Table 2.28 - Bilateral agreements on early debt repayment signed by Italy

Year	Countries	Amounts
2009	Perù	139
2010	-	-
2011		-

Source Directorate General for Global Affairs - amounts in million Euro

The bilateral agreements on early debt repayment are an outcome of the multilateral agreements reached within the Paris Club. The number of agreements is variable since it depends on the desire of the debtor country for early repayment.

Table 2.29 - HIPC and non-HIPC countries foreign debt cancelled by Italy
(amounts in million Euro)

Year	Countries	Amounts
	Countries HIPC	
	Congo	25
	Cote d'Ivoire	44
	Liberia	55
2009 ⁽¹⁾	Total HIPC	124
	Non-HIPC countries	
	Total non HIPC	-
	Total 2009	124
	HIPC	
	Central African Republic	4
	Congo	98
	Haiti	46
	Togo	7
2010	Total HIPC	155
	Non-HIPC	
	Seychelles ⁽²⁾	6
	Total non HIPC	6
	Total 2010	161
	Countries HIPC	
2011	Comore	1
	Democratic Republic of Congo	519
	Togo	2
	Total HIPC	522
	Non-HIPC Countries	
	Total non HIPC	-
	Total 2011	522

Source: Directorate General for Global Affairs - amounts in million Euro

(1) The 3 agreements signed with the above-indicated countries in 2009 concerned cancellation of the deadlines set between the decision point and completion point within the framework of the HIPC initiative.

(2) The bilateral debt restructuring agreement signed by Italy in 2010 with Seychelles concerned partial cancellation of the amount

Communication and information

Table 2.30 - Press and institutional communication service (2008-2011)

	2008	2009	2010	2011
Press Releases	70	56	209	339
Press Notes	328	342	106	65
Press Service Notices	118	111	101	115
Total	516	509	416	519

Source: Press and institutional Communication Service

Table 2.31 - Public Information Desk: encounters with the public (2008-2011)

	2008	2009	2010	2011
Visits	934	842	630	367
Telephone Calls	7 919	10 340	7 743	2 022
Fax, Letters and E-mail	10 465	7 786	16 343	17 324
Total	19 318	18 968	24 716	19 713

Source: Press and institutional Communication Service

Tavola 2.32 - Information to the public - Website (2011)**Sec. a) Website: number of accesses by geographical origin**

	2010	2011	% change
Italy	2 450 729	2 355 427	- 4%
Abroad	1 005 488	1 475 803	47%
Total	3 456 217	3 831 230	11%

Sec. b) Website: pageviews into the main visited sections

	2010	2011	% change
Opportunitates	935 694	2 547 429	172%
Services	612 914	728 903	19%
Multimedia	260 141	218 234	- 16%
Travel	132 158	249 363	89%
Contacts	124 433	150 392	21%
Public Information Desk	110 253	647 830	488%
News	78 345	127 221	62%
Crisis Unit	70 951	159 318	125%
Journalists	15 151	26 423	74%

Source: Press and institutional Communication Service

Table 2.33 - Library and diplomatic archives users (2008-2011)

Users	2008	2009	2010	2011
Library	1 214	1 030	1 010	1 150
Diplomatic Archives	2 000	2 950	2 500	2 700
Total	3 214	3 980	3 510	3 850

Source: SEGR - Analysis, Programming and Historical-Diplomatic Documentation Unit

Trade and investment promotion

Table 2.34 – Trade Offices (2011)

Geographical area	Trade Offices	Staff		Total staff
		Diplomats	Officials and economic-commercial collaborators	
European Union	30	21	30	51
Europe (non EU)	19	23	20	43
The Americas	26	16	24	40
Mediterranean and M. E.	18	17	15	32
Sub-Saharan Africa	15	10	11	21
Asia e Oceania	24	25	20	45
Total	132	112	120	232

Source: Directorate General for Country Promotion

Table 2.35 – MFA-ICE *Joint Bureau* abroad by geographical area and staff type (2011)

Geographical area	<i>Joint Bureau</i>	Staff				Total staff
		Diplomats	ICE Management	MFA officials and collaborators	Trade Analyst and ICE collaborators	
European Union	3	3	1	2	13	19
Europe (non EU)	7	8	4	5	23	40
The Americas	6	6	3	5	51	65
Mediterranean and M. E.	7	7	4	7	24	42
Sub-Saharan Africa	2	2	1	1	9	13
Asia e Oceania	10	11	6	4	51	72
Total	35	37	19	24	171	251

Source: Directorate General for Country Promotion

Joint Bureau mean logistical or functional additions of Trade Offices and ICE points of correspondence

Table 2.36 – Communications and advance notice of tenders and contracts handled through the Diplomatic - Consular Network and the Italian Chambers of Commerce abroad through “ExTender “ (2011)

Geographical area	Diplomatic – Consular Network		Italian Chambers of Commerce abroad		ICE offices		Total	
	Number of Tender	Advance notice of tenders and contracts	Number of Tender	Advance notice of tenders and contracts	Number of Tender	Advance notice of tenders and contracts	Number of Tender	Advance notice of tenders and contracts
European Union	314	38	224	-	1 682	23	2 220	61
Europe (non EU)	183	49	-	-	581	151	764	200
The Americas	473	35	7	-	1 017	2	1 497	37
Mediterranean and M. E.	50	6	-	-	7	73	57	79
Sub-Saharan Africa	94	42	510	-	936	-	1 540	42
Asia e Oceania	387	52	39	-	386	28	812	80
Total	1 501	222	780	-	4 609	277	6 890	499

Source: Directorate General for Country Promotion
ICE = Foreign Trade Institute

Chapter 3

Comparative Data

Introduction

This chapter contains data comparing the human and financial resources of the Italian MFA and the ministries of other countries including those of the G8 and European partners, as well as emerging economies such as India and Brazil.

Other data concern development cooperation activities, contributions to the UN Budget, contributions to the EU Budget and visas issued by the Schengen area.

Unfortunately, due to the lack of available data, this comparative illustration proved a difficult task.

Table 3.1 – Summary overviews (2011)

Country	Network abroad	Human resources	Budget⁽¹⁾
Brazil	198	4 160	857
Canada	156	11 034	1 661
France	436	15 024	2 654
Germany	226	13 450	3 323
India	199	3 459	673
Italy	319	7 912	1 598
Japan	227	11 382	1 910
Russian Federation	309	11 658	972
Spain	311	7 275	818
United Kingdom	459	13 218	2 646
United States of America	275	69 025	11 656

Source: national data processed by Statistics Office

(1) Budget forecast 2012 net of ODA (Official Development Assistance) in millions of Euro.

Na = Not available

Table 3.2 – Network abroad (2011)

Country	Embassies	Permanent Representations	Special Diplomatic Delegations	Consular Offices*	Cultural Institutes	Total
Brazil	124	5	2	67	Na	198
Canada	99	9	2	46	-	156
France	163	16	4	92	161	436
Germany	152	12	1	61	-	226
India	124	3	-	48	24	199
Italy	127	9	1	92	90	319
Japan	134	8	-	63	22	227
Russian Federation	146	12	3	90	58	309
Spain	118	11	-	92	90	311
United Kingdom	196	5	3	64	191	459
United States of America	169	10	5	91	Na	275

Source: National data processed by Statistics Office

Na = Not available

* Excluding Honorary Consulates

Human resources

Table 3.3 – Permanent and other staff (2011)

Country	Permanent staff	Other staff			Total
		from other ministries	non-permanent	<i>subtotal</i>	
Brazil	3 630	-	530	<i>530</i>	4 160
Canada	4 794	945	5 295	<i>6 240</i>	11 034
France	9 133	719	5 172	<i>5 891</i>	15 024
Germany	6 750	1 200	5 500	<i>6 700</i>	13 450
India	3 459	Na	Na	-	3 459
Italy	4 333	818	2 761	<i>3 579</i>	7 912
Japan	5 188	641	5 553	<i>6 194</i>	11 382
Russian Federation	11 658	-	-	-	11 658
Spain	2 754	-	4 521	<i>4 521</i>	7 275
United Kingdom	4 131	398	8 689	<i>9 087</i>	13 218
United States of America	24 261	Na	44 764	<i>44 764</i>	69 025

Source: National data processed by Statistics Office
Na = Not available

Table 3.4 – Human resources 2011: central headquarters (HQ) and abroad

Country	Permanent staff			Other staff			Total		
	Total	HQ	Abroad	Total	HQ	Abroad	Total	HQ	Abroad
Brazil	3 630	1 755	1 875	530	530	-	4 160	2 285	1 875
Canada	4 794	3 635	1 159	6 240	-	6 240	11 034	3 635	7 399
France	9 133	3 084	6 049	5 891	719	5 172	15 024	3 803	11 221
Germany	6 750	2 100	4 650	6 700	-	6 700	13 450	2 100	11 350
India	3 459	1 380	2 079	-	-	-	3 459	1 380	2 079
Italy	4 333	1 933	2 400	3 579	608	2 971	7 912	2 541	5 371
Japan	5 188	2 134	3 054	6 194	65	6 129	11 382	2 199	9 183
Russian Federation	11 658	3 658	8 000	-	-	-	11 658	3 658	8 000
Spain	2 754	1 539	1 215	4 521	187	4 334	7 275	1 726	5 549
United Kingdom	4 131	2 288	1 843	9 087	398	8 689	13 218	2 686	10 532
USA	24 261	15 172	9 089	44 764	-	44 764	69 025	15 172	53 853

Source: National data processed by Statistics Office

Financial resources

Table 3.5 - MFA budget , GDP, National Budget (amounts in million Euro)

Country	MFA Budget net of ODA	GDP	National Budget	% (a)	% (b)
Brazil	857	1 863 231	890 127	0.05	0.10
Canada	1 661	1 363 572	185 395	0.12	0.90
France	2 654	2 061 845	1 140 000	0.13	0.23
Germany	3 323	2 644 772	306 200	0.13	1.09
India	673	1 410 004	219 800	0.05	0.31
Italy	1 598	1 571 407	779 043	0.10	0.21
Japan	1 910	4 758 432	865 681	0.04	0.22
Russian Federation	972	1 430 614	303 039	0.07	0.32
Spain	818	1 062 674	362 115	0.08	0.23
United Kingdom	2 646	1 863 602	881 918	0.14	0.30
United States of America	11 656	12 064 067	2 957 077	0.10	0.39

Source: national data processed by Statistics Office. Budget forecast 2012 net of ODA (Official Development Assistance) in million Euro. IMF (current prices - 2012 Forecast)

(a) = MFA Budget / GDP

(b) = MFA Budget/National Budget

Table 3.6 – Ministry of Foreign Affairs total budget

Country	Budget net of ODA ⁽¹⁾	ODA	Total
Brazil	857	Na	857
Canada	1 661	318	1 979
France	2 654	2 134	4 788
Germany	3 323	-	3 323
India	673	752	1 425
Italy	1 598	86	1 684
Japan	1 910	4 006	5 916
Russian Federation	972	2	974
Spain	818	831	1 649
United Kingdom	2 646	-	2 646
United States of America	11 656	-	11 656

Source: National data processed by Statistics Office

Budget forecast 2012 net of ODA (Official Development Assistance) in million Euro

Na = Not available

Table 3.7 – Disbursements of Official Development Aid: percentage of Gross National Income (2008 - 2011)

Country	2008	2009	2010	2011 *
Canada	0.32	0.30	0.34	0.31
France	0.39	0.47	0.50	0.46
Germany	0.38	0.35	0.39	0.40
Italy	0.22	0.16	0.15	0.19
Japan	0.18	0.18	0.20	0.18
Spain	0.43	0.46	0.43	0.29
United Kingdom	0.43	0.51	0.57	0.56
United States of America	0.18	0.21	0.21	0.20
Average DAC	0.47	0.48	0.49	0.46
G7	0.25	0.26	0.28	0.27
Highest contributor	0.98	1.12	1.10	1.02
Lowest contributor	0.18	0.06	0.08	0.07

Source: OCSE-DAC

* provisional data

Table 3.8 – Contributions to the UN Ordinary Budget: percentage of total UN Budget (2010 - 2012)

Country	2010	2011	2012
Brazil	1.610	1.611	1.611
Canada	3.210	3.207	3.207
France	6.120	6.123	6.123
Germany	8.020	8.018	8.018
India	0.530	0.534	0.534
Italy	4.990	4.999	4.999
Japan	12.530	12.530	12.530
Russian Federation	1.600	1.602	1.602
Spain	3.180	3.177	3.177
United Kingdom	6.600	6.604	6.604
United States of America	22.000	22.000	22.000
Highest contributor	22.000	22.000	22.000
Lowest contributor	0.001	0.001	0.001

Source: UN

Table 3.9 – Contributions to the European Union Budget (2010 - 2012)

(millions of Euro)

Country	2010 (a)	%	2011 (b)	%	2012 (c)	%
France	19 581	16.44	19 401	16.40	20 881	16.38
Germany	23 773	19.96	23 413	19.79	25 439	19.95
Italy	15 332	12.88	15 313	12.95	16 443	12.90
Spain	10 095	8.48	10 593	11.61	11 316	8.87
United Kingdom	14 659	12.31	14 266	12.06	14 798	11.61
Total contributions of 25 members	119 075	100	118 289	100	127 512	100
Highest contributor	23 773	19.96	23 413	19.79	25 439	19.95
Lowest contributor	62	0.05	65	0.05	70	0.05

Source: European Commission

(a) 2010 = final data;

(b) budget forecast updated to amended EU Budget no.6/2011;

(c) budget forecast adopted.

Table 3.10 – Schengen agreement: visas from member States

Geographical area	2009		2010		2011	
	2009	% change	2010	% change	2011	% change
France	1 842 856	- 10.9	1 999 412	8.5	2 427 735	21.4
Germany	1 649 295	- 16.6	1 755 104	6.4	1 784 003	1.6
Italy	1 401 807	- 10.3	1 543 408	10.1	1 714 661	11.1
Spain	920 773	- 16.7	1 075 387	16.8	1 668 606	55.2

Source: Directorate General for Italian citizens abroad;
European Commission

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Data are also available on the Website of the Ministry of Foreign Affairs
http://www.esteri.it/MAE/EN/Ministero/Pubblicazioni/Annuario_Statistico

