

Making the railway system
work better for society.

Call for Applications for a post of Administrator (Project Officer) in the Operational Units

Temporary Agent 2(f) (AD6) - with a further view to establish a reserve list - ERA/AD/2019/003-OPE

I - JOB CONTENT

The jobholder will work in one of the Operational Units, under the responsibility of the Head of Unit or the Administrator leading the team.

Main tasks and responsibilities:

- › To manage projects and coordinate the assessment process for the purpose of granting single safety certificates to railway undertakings;
- › To ensure effective, timely and technically sound assessment of applications for single safety certificates;
- › To fulfil the objectives of the projects, in accordance with Agency's standards and procedures, relating to:
 - › the enhancement of railway safety through positive safety culture and integration of human and organisational factors;
 - › the harmonisation of railway operations and management systems.
- › To contribute to the systematic review of accident investigation reports issued by national investigation bodies;
- › To promote the EU railway legislation and monitor its implementation;
- › To contribute to the delivery of the Agency dissemination activities;
- › To liaise with external stakeholders, (including representatives from national authorities in and outside the EU) and to prepare related meetings and reports.

II - ELIGIBILITY CRITERIA

The selection procedure is open to candidates who satisfy **all** the following eligibility criteria, on the closing date for the submission of applications:

1. General requirements:

- › Be a national of a Member State of the European Union, or a national of the European Economic Area (Iceland, Liechtenstein and Norway)
- › Be entitled to the full rights as a citizen;
- › Have fulfilled any obligations imposed by the applicable laws concerning military service¹;

¹ If applicable

- › Meet the character requirements for the duties involved²;
- › Be physically fit to perform the duties linked to the post³;
- › Have a very good knowledge of an official language⁴ of the European Union and a satisfactory knowledge of another official language⁵ of the European Union to the extent necessary for the performance of the duties pertaining to the post;
- › Be below the age at which staff of the EU is automatically retired, i.e. currently on the last day of the month in which he/she reaches the age of 66⁶.

2. Qualifications/professional experience:

- › Have a level of education which corresponds to completed university studies attested by a diploma when the normal period of university education is **4 years or more**, followed by at least 3 years of professional experience;
- OR**
- › Have a level of education which corresponds to completed university studies attested by a diploma when the normal period of university education is **3 years**, followed by at least 4 years of professional experience.

Only qualifications issued by EU Member State authorities or EEA (European Economic Area) authorities and qualifications recognized as equivalent by the relevant EU or EEA Member State authorities will be accepted.

3. Professional experience:

To qualify for this profile, you must have at the closing date for applications a total of:

- › Relevant professional experience of at least 3 years⁷ (following the award of the university degree) as described in the main tasks and responsibilities above;
- › Professional experience must include project management.

III - SELECTION CRITERIA

Next to the eligibility criteria set out above, only candidates who have a very good command of both written and spoken German⁸ (as proficient user C1-level) and a good command of both written and spoken English⁹ (as independent user B2-level) **will be considered**.

Candidates do not need to satisfy all selection criteria as set out below: candidates not satisfying one or more selection criteria below will not be immediately excluded from the selection.

² Prior to engagement, the successful candidate will be required to provide a certificate confirming the absence of any criminal record

³ Prior to engagement, the successful candidate shall be examined in a medical centre indicated by the Agency in order to confirm that the requirements of Article 28 (e) of the Staff Regulation of Officials and CEOS of EU are met

⁴ Your mother tongue or another official EU language of which you have a very good knowledge corresponding to level C1 as defined in the Common European Framework of Reference for Languages (CEFR) <http://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>

⁵ Knowledge of your second official EU language corresponding to at least level B2 as defined in the Common European Framework of Reference for Languages (CEFR)

⁶ See Article 52 (a) of the Staff Regulation of Officials for Temporary Agents, applicable to Contract Agents by analogy, Article 119 CEOS

⁷ 4 years if you have a level of education which corresponds to completed university studies attested by a diploma when the normal period of university education is 3 years

⁸ A minimum C1 level in German is required in each domains (Understanding, Speaking and Writing)

⁹ As the vehicular language at the Agency is English, a minimum B2 level in English is required in each domains (Understanding, Speaking and Writing)

Selection criteria used to assess the candidates applications:

- › Good command of both written and spoken of one or more of the following languages: Czech¹⁰, Hungarian¹¹, Slovak¹², Polish¹³, Swedish¹⁴ (as independent user B2-level);
- › Knowledge of and minimum 1 year of professional experience in project management methods and tools (e.g. Microsoft Project);
- › Knowledge of and minimum 1 year of professional experience in conformity assessment or in risk management;
- › Knowledge of and minimum 1 year of professional experience in safety management systems (or other similar management systems);
- › Knowledge of and minimum 1 year of professional experience in the integration of human factors¹⁵ and safety culture.

The educational/academic qualifications and professional experience must be described as precisely as possible in the ERA application form.

The candidates who are judged to be the most suitable on the basis of the selection criteria will be invited for an interview and a written test.

IV - INTERVIEW, WRITTEN TEST AND ADDITIONAL TESTS (if applicable)

Candidates selected for the test phase including a structured interview and a written test will be assessed and scored on the following criteria:

For the interview: criteria relevant:

- › Professional knowledge and motivation;
- Hard and soft skills:**
- › Knowledge of (safety) management systems and railway operations;
- › Safety Awareness: Ability to identify, assess, mitigate and monitor risks and focus on safety;
- › Planning and organisational skills;
- › General communication skills and in particular the ability to communicate in German (as proficient user-C1 level) and English (as independent user-B2 level).
- › Ability to work in a team, analysis and problem solving¹⁶, critical thinking¹⁷, adaptability¹⁸, quality orientation¹⁹);
- › Ability to deliver clear, instructive and comprehensive messages adapted to the target audience.

For the written test: criteria relevant:

¹⁰ The Agency needs additional staff having a good command of one or more of the following languages: Czech, Hungarian, Slovak, Polish, Swedish (minimum B2 level in each domains (Understanding, Speaking and Writing))

¹¹ See footnote 10

¹² See footnote 10

¹³ See footnote 10

¹⁴ See footnote 10

¹⁵ This is not to be confused with HR management (skills and competencies)! By human factors we mean: "Knowledge of safety culture and of human factors in safety".

¹⁶ By analysis and problem solving, we mean: "Identify critical facts in complex issues. Attention to details – rigorous in carrying out tasks. Anticipate, investigate and analyse issues in a structured, accurate and objective way. Generate, evaluate and propose justified conclusions based on a variety of data and after thorough analysis of all pros and cons".

¹⁷ By critical thinking, we mean: "Ability to evaluate information with accuracy and objectivity. Use and synthesise data from a variety of sources appropriately, and apply this according to different requirements".

¹⁸ By adaptability, we mean: "Capacity to adapt quickly to new or changing situations".

¹⁹ By quality orientation, we mean: "Commitment to ensure high standard of delivery".

- › Knowledge and competencies related to the job;
- › Capability to analyse and summarise written information;
- › Ability to communicate in written English (as independent user B2-level) and German (as proficient user-C1 level).

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Temporary Agent 2(f) (AD6) - with a further view to establish a reserve list - ERA/AD/2019/003-OPE

<i>Date of publication:</i> 13/05/2019	<i>Deadline for applications:</i> 11/06/2019 (23.59 CET, Valenciennes local time)
<i>Type of contract:</i> Temporary Agent 2(f) <i>Function group and grade:</i> AD6	<i>Place of employment:</i> Valenciennes, France
<i>Duration of contract:</i> 4 years and may be renewed for a definite period of no more than 4 years. If renewed for a second time, the contract becomes indefinite	<i>Monthly basic salary:</i> 5.416,58 EUR at step 1 with a weighting factor of 16,7% (from 01/07/2018) plus specific allowances where applicable
<i>Units :</i> see below	
<i>Applications to be sent by email only to mailbox:</i> jobs@era.europa.eu	<i>Reserve list valid until:</i> 11/06/2021, with the possibility of extension

THE AGENCY

The European Union Agency for Railways is an agency of the European Commission established by the [Regulation \(EU\) 2016/796](#). Its purpose is to support the development of a Single European Railway Area, without frontiers, guaranteeing a high level of safety.

The Agency's main objective is to make the railway system work better for society.

We are committed to achieve this by:

- › Providing certifications, authorisations and pre-approval services to the railway sector*;
- › Providing technical support to the European Commission;
- › Monitoring National Safety Authorities (NSAs) and Notified Bodies*;
- › Assistance (e.g. dissemination, training) to member states, NSAs and stakeholders;
- › Developing a common approach to safety on the European Rail Traffic Management System (ERTMS); and
- › Promoting simplified access for customers for the European rail sector.

More details on our activities are available in our [Single Programming Document](#).

The Headquarter of the Agency is in Valenciennes, with some event facilities in Lille dedicated to specific events. Currently the Agency employs 175 staff. [Here](#) you can find our mission, vision and values.

For more information, please read about us on era.europa.eu.

*Starting from June 2019

THE PLANNING AND APPROVALS DELIVERY UNIT

The Planning and Approvals Delivery Unit (PAD) is the project centre of the Agency, the newest field of activity for the Agency.

Different specialist are involved in its key areas, which are mainly focussed on:

- › Vehicle (type) authorization;
- › Single safety certificates; and
- › ERTMS trackside approval.

All this is part of the new roles that the Agency will assume because of the implementation of the 4th Railway Package.

In addition to these approval activities, PAD also ensures sound management and control of projects and programmes developed by the Agency and that are crucial for its reputation and for the proper functioning of the Single European Railway Area.

PAD has a significant feedback role in reporting on the implementation of the working document of the Agency to the EXO unit.

THE RAILWAY SYSTEMS UNIT

The main objective of the Railway Systems (RSY) is to become the centre of Railway System Competence for the Agency, including an internal pool of Railway System experts. For this, the RSY aims to drive the evolution of the SERA Target System Architecture in terms of specifications, verification and certification processes, identifying the research needs for the future target Railway System.

The RSY is also responsible for developing proposals and supporting the sector to optimise the evolution of the SERA Target Railway system exploiting the most viable solutions for further technical and operational interoperability. Besides, the RSY is tasked with the maintenance and, to a feasible extent, the improvement of the safety and overall performance of the railway system.

Another RSY mission is to act as the corporate memory for the evolution of SERA Railway System Architecture, and as the System Authority for ERTMS and Telematic Applications for Passenger and Freight.

Last but not least, the RSY aims to ensure the consistency of technical decisions taken across the different Units and Teams of the Agency.

APPLICATION PROCEDURE

For applications **to be valid**, the candidates must submit the ERA application form duly completed on the closing date for the submission of applications.

Candidates holding non-EU degrees/diplomas are requested to send the EU validated degrees/diplomas scanned versions together with their ERA application.

Failure to comply with the instructions will result in the exclusion from the selection procedure.

The vehicular language of the Agency being English, candidates are encouraged to apply in English to facilitate the selection process.

Applications must be sent by email to mailbox jobs@era.europa.eu until **11/06/2019** at 23.59 CET (Valenciennes local time) at the latest, **clearly indicating the call for applications reference number in the subject line.**

Please note that applications submitted by fax or postal mail shall not be taken into consideration.

If at any stage in the procedure, it is established that the information provided by a candidate is incorrect, the candidate in question may be disqualified.

It is forbidden for candidates to make direct or indirect contact with the members of the Selection Committee, or for anyone to do so on their behalf. The Authority Authorised to Conclude Contracts by delegation (hereinafter AACC) reserves the right to disqualify any candidate who disregards this instruction.

A reserve list will be established and will be valid for 2 years as of the closing date of the selection procedure. The validity of the reserve list may be extended if the AACC so decides. The reserve list may be used for the engagement for other posts carrying the same FG and grade, profile as the one described above.

Please note that due to the large numbers of applications we might receive by the submission deadline, the system may encounter problems processing large amounts of data. Applicants are therefore advised to send their ERA application well ahead of the deadline.

Important: Supporting documents (e.g. certified copies of degrees/diplomas, proof of experience, etc.) should NOT be sent at this stage but may be requested at a later stage of the procedure. No documents will be sent back to candidates

SELECTION PROCEDURE

The selection will be organised as below:

1. The AACC or his delegate sets up a Selection Committee consisting of at least: a Head of Unit (HoU) and/or an Administrator leading a Sector, a member representing Human Resources (HR) and a member representing the Staff Committee (SC);
2. The Selection Committee will check the submitted applications against the specific conditions described in the 'Eligibility criteria' section in the Call for Applications;
3. Applications satisfying these conditions will then be assessed and scored against the selection criteria described in the 'Selection criteria' section in the Call for Applications;
4. The Selection Committee will assess and score each eligible application according to the educational/academical qualifications and professional experiences of the candidate with respect to the profile described in the 'Job Content' section in the Call for Applications;
5. The Selection Committee shall invite the first **12** highest scoring candidates scoring no less than a minimum of **60%** of the total points awarded for the selection criteria. All candidates having a score equal to the **12** highest scoring candidate shall be invited;
6. Shortlisted candidates are invited to participate in the next step of the selection procedure generally consisting of an interview and a written test;
7. The interview and the written test shall be done in English and in German. The knowledge in Czech or in Hungarian or in Slovak or in Polish or in Swedish may be tested orally for those candidates who have indicated Czech, Hungarian, Slovak, Polish, Swedish under their selection criteria **by expert speakers who are not necessarily members of the Selection Committee**;
8. The scores for the interviews and the written test are established as follows:

› Total score for the interview:	70 points	Minimum score to pass: 42 points
› Total score for the written test:	30 points	Minimum score to pass: 18 points

Candidates' written test shall not be assessed if the minimum score to pass during the interview is not reached;

9. Following the results of the interviews and the written test, the Selection Committee proposes a list of suitable candidates to the AACC. The first 5 candidates achieving the qualifying pass marks defined in point 8 will be placed on the list of suitable candidates. All candidates having a score equal to the 5 highest scoring candidate will be included in this list. The list of suitable candidates will be in order of merit. Candidates should note that inclusion on this list does not guarantee engagement;
10. Before engaging a temporary agent, the AACC or his delegate examines whether the candidate has any personal interest such as to impair his/her independence or any other conflict of interest. The candidate shall inform the AACC or his delegate, using a specific form of any actual or potential conflict of interest. If necessary, the AACC shall take any appropriate measures;
11. The Agency applies very strict rules on conflict of interest. Given the special and specific nature of the work undertaken by ERA, specific rules on conflict of interests applicable to staff members have been adopted by the Management Board. For more information please refer to Decision no169 of the Management Board Adopting the Framework for Good Administrative Behaviour and its Annex;
12. The reserve list shall be valid until 11/06/2021. It may be extended via an AACC decision;
13. Suitable candidates shall be engaged upon decision of the AACC. Prior to being offered a contract of employment, candidates on the reserve list may be required to undergo an interview with the Executive Director;
14. Prior to being offered a contract of employment, appointed candidates shall be required to submit all relevant documents proving educational background and professional experience;
15. Under no circumstances should candidates approach the selection committee, directly or indirectly, concerning this engagement. The AACC reserves the right to disqualify any candidate who disregards this instruction.

SUMMARY OF CONDITIONS OF EMPLOYMENT AND BENEFITS	
<ol style="list-style-type: none"> 1. Salaries are exempted from national tax, instead a tax to the benefit of the European Union is deducted at source; 2. Annual leave entitlement of two days per calendar month plus additional days for age and grade, plus 2 ½ days for expatriate staff and in addition on average 16 ERA holidays per year; 3. General and applicable technical training plus professional development opportunities; 4. EU Pension Scheme (after 10 years of service); 5. EU Joint Sickness and Insurance Scheme accident and occupational disease insurance coverage, unemployment and invalidity allowance and travel insurance; 	<p>Depending on the individual’s personal situation and the place of origin, staff members may be in addition entitled to:</p> <ol style="list-style-type: none"> 6. Expatriation or foreign residence allowance; 7. Household allowance; 8. Dependent child allowance; 9. Education allowance; 10. Installation allowance and reimbursement of removal costs; 11. Initial temporary daily subsistence allowance; 12. Other benefits (reimbursement of travel expenses on taking up duty, etc.) <p>For further information on the respective conditions, please consult the Annex VII of the Staff Regulations (from page 96 to 110): http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=CONSLEG:1962R0031:20140101:EN:PDF</p>

COMMITMENTS	
<p>Commitment to promote equal opportunities: The Agency is an equal opportunities employer and strongly encourages applications from all candidates who fulfil the eligibility and selection criteria without any distinction whatsoever on grounds of nationality, age, race, political, philosophical or religious conviction, gender or sexual orientation and regardless of disabilities, marital status or other family situation.</p>	<p>Appeal procedure: Candidates who participated in a selection procedure may request feedback on their performance of the written test, additional tests and interviews. A candidate who considers that the procedure was implemented incorrectly and/or a mistake has been made at any stage of the assessment procedure may request a review of his/her application, and may lodge a complaint or an appeal. To this end, a request for review may be submitted, within 20 calendar days of the email informing him/her of the rejection of his/her application. The request for review should quote the reference of the selection procedure concerned and should mention clearly the eligibility criterion/a requested to be reconsidered as well as the grounds for requesting the review.</p> <p>This request should be addressed to the Agency’s dedicated mailbox (jobs@era.europa.eu). The candidate shall be informed, within 15 calendar days following the receipt of his/her request, on the decision of the Selection Committee on the matter.</p>

APPEAL AND COMPLAINT PROCEDURES	
<p>If a candidate considers that he/she has been adversely affected by a particular decision, he/she can lodge an administrative complaint under Article 90 (2) of the Staff Regulations of Officials and Conditions of employment of other servants of the European Union, at the following address: The Chairman of the Management Board European Union Agency for Railways 120, rue Marc Lefrancq FR - 59300 Valenciennes</p> <p>The complaint must be lodged within 3 months from the time the candidate is notified of the act adversely affecting him/her.</p> <p>If the complaint is rejected the candidate may bring a case under Article 270 of the Treaty on the Functioning of the European Union and Article 91 of the Staff Regulations of Officials of the European Communities and Conditions of Employment of Other Servants of the European Communities before: The General Court of the European Union Postal Address L-2925 Luxembourg http://curia.europa.eu/</p> <p>Please note that the AACC does not have the power to amend the decisions of a Selection Committee. The Court has consistently held that the wide discretion enjoyed by Selection Committee is not subject to review by the Court unless rules which govern the proceedings of Selection Committees have been infringed.</p>	<p>It is also possible to complain to the European Ombudsman pursuant to Article 228(1) of the Treaty on the Functioning of the European Union and in accordance with the conditions laid down in the Decision of the European Parliament of 9 March 1994 on the regulations and the general conditions governing the performance of the Ombudsman's duties, published in Official Journal of the European Union L 113 of 4 May 1994:</p> <p>European Ombudsman 1, Avenue du Président Robert Schuman – CS 30403 FR – 67001 Strasbourg Cedex http://www.ombudsman.europa.eu</p> <p>Please note that complaints made to the Ombudsman have no suspensive effect on the period laid down in Articles 90(2) and 91 of the Staff Regulations of Officials of the European Union for lodging, respectively, a complaint or an appeal with the General Court of the European Union under Article 270 of the Treaty on the Functioning of the European Union</p>
DATA PROTECTION	
<p>The purpose of processing of the data you submit is to manage your application in view of a possible pre-selection and engagement at the Agency.</p> <p>The personal information we request from you will be processed in line with Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union Institutions, Bodies, Offices and Agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC Text with EEA reference.</p>	<p>For more information, please consult: Privacy Statement - Selection and engagement of the Agency Staff (TA, CA, SNE and trainees)</p>